



## Linen Hire Terms and Conditions

1. Linen Hire Terms:
  - Members: 14 days from the day of delivery. No Deposit
  - Non-Members: 10 days from the day of delivery. £150.00 - £500.00 deposit
2. Collection Responsibility:
  - It is the customer's responsibility to arrange the collection/delivery.
  - Free collection for orders over £100.00 (applies to both members and non-members).
  - Late Collection Charges:
    - Members: £3.00 per bed set per day.
    - Non-Members: £5.00 per bed set per day.
  - **Optional delivery and collection services without late charges are available. Please email us for more details.**
3. Deposits & Damages:
  - A deposit is required, which covers any damages or items that are unusable upon return.
  - We don't Allow customers to wash and reuse our product.
4. Membership:
  - Membership may be canceled at any time at the Company's discretion.
  - Members can communicate via WhatsApp after registration.
5. Rejects:
  - Rejects must be reported immediately on our website by uploading clear evidence (pictures) under the Rejects page.
6. Changes to Terms:
  - The Company reserves the right to change these terms at any time to best suit the business.
7. Personal Information:
  - To protect our goods and staff, we require the following personal details:
    - Full Name : \_\_\_\_\_
    - Date of Birth : \_\_\_\_/\_\_\_\_/\_\_\_\_
    - Company Name : \_\_\_\_\_
    - Company Email Address : \_\_\_\_\_
    - Number of Properties : \_\_\_\_\_
    - Cities of Properties : \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_
    - How Often Would You Like the Service : \_\_\_\_\_
  - By signing below, you agree to the above terms.

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Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Linen Host Company Number : 15580457

Linen Host VAT Number : 478436743