

Exolo Financial Privacy Policy

Effective Date: [Insert Date]

Exolo Financial ("Exolo", "we", "our", or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you interact with our services, including our website, mobile applications, and any other services that link to this Privacy Policy (collectively, the "Services").

By accessing or using our Services, you consent to the practices described in this Privacy Policy.

1. Information We Collect

a. Personal Information

We may collect personal information that you provide directly to us, such as:

- Full name
- Email address
- Phone number

- Date of birth
- Identity verification documents (e.g., passport, government-issued ID)
- Wallet addresses
- Financial and transactional data

b. Non-Personal Information

We may automatically collect certain information when you access our Services, including:

- IP address
- Browser type and version
- Device type and operating system
- Language preferences
- Usage and analytics data (e.g., pages visited, actions taken)

2. How We Use Your Information

We use your information to:

- Provide, maintain, and improve our Services
- Process transactions and facilitate blockchain interactions

- Comply with legal and regulatory requirements (e.g., KYC, AML)
- Communicate with you about your account or our Services
- Detect, prevent, and address fraud or security issues
- Conduct internal analytics and research

3. How We Share Your Information

We do not sell your personal data. We may share your information with:

- **Service Providers:** Trusted third-party partners who help us operate and maintain our Services (e.g., cloud hosting, analytics, identity verification).
- **Legal Authorities:** When required to comply with law, regulation, legal process, or enforceable governmental request.
- **Business Transfers:** In the event of a merger, acquisition, reorganization, or sale of assets, your information may be

transferred as part of that transaction.

4. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes outlined in this policy and to comply with legal obligations. Blockchain transactions may be permanently stored due to the immutable nature of the technology.

5. Security

We implement industry-standard technical and organizational measures to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure. We cannot guarantee absolute security.

6. Your Privacy Rights

Depending on your jurisdiction, you may have the right to:

- Access, correct, or delete your personal information
- Object to or restrict certain processing

- Withdraw consent where applicable
- Lodge a complaint with a data protection authority

7. Cookies and Tracking Technologies

We may use cookies, web beacons, and similar tracking technologies to collect and store information about your interactions with our Services. You can control the use of cookies through your browser settings.

8. Children's Privacy

Our Services are not directed to individuals under 18. We do not knowingly collect personal information from children. If we become aware of such data being collected, we will delete it promptly.

9. Third-Party Services

Our Services may contain links to third-party websites or services. This Privacy Policy does not apply to third-party sites. We encourage you to review their privacy policies

separately.

10. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the revised effective date.

Continued use of the Services constitutes your acceptance of the revised policy.

11. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us:



Website: www.exolofinancial.com

