



Payment & Refund Policy

Base Celebrant booking fee: \$650 (plus extras if quoted e.g. travel fee, resources etc.)

Payment can be made in full. Alternatively you can pay in 3 installments:

- **Initial Deposit** - \$100 (non-refundable) secures ceremony date
- **Lodgement fee** - 50% of booking fee minus initial deposit (non-refundable), due within 7 days of signing and lodging Notice of Intended Marriage
- **Remaining fees** - due at least 14 days prior to ceremony date

Unless stated otherwise, fees quoted include the following:

- Booking fee
- Lodgement of Notice of Intended Marriage
- Preparation and consultation of ceremony
- Officiating the marriage
- Preparation and lodgement of legal documents
- Use of PA system for ceremony (when required)
- Travel (*additional fee for travel after 50km from celebrant's home base*)
- Certificate of Marriage – signed on your wedding day (this is not your official Marriage Certificate)

Additional fees may be incurred for the following:

- Travel more than 50km from the home base of the marriage celebrant
- Any additional costs incurred for the provision of rituals such as sand pouring, unity candles, butterfly releases, hand tying, hand fasting etc
- If celebrant supplies signing table including chairs and table cloth
- If celebrant is required to attend a wedding rehearsal in person
- Travel by boat, ferry, taxi or any alternate transport required to get to the ceremony location
- Any accommodation costs incurred if the ceremony finishes later than the last service of the alternate transport
- Accommodation costs incurred for ceremonies further than 3 hours travel from the home base of the marriage celebrant
- Ceremonies held on public holidays or high impact dates such as New Years Eve, Easter and long weekend

Deposit/Payment.

Initial non-refundable deposit must be made within 7 days of signing this Terms of Service Agreement to secure the date. Payment can be made by cash or electronic transfer. For international weddings, a higher deposit will be requested at the discretion of the celebrant to secure flights and accommodation. If full payments hasn't already been made, a second non-refundable payment of 50% of the booking fee (minus the initial deposit already paid) will need to be paid when the Notice of Intended Marriage (NOIM) is signed. This is the Lodgement fee. Full remaining payment of any package (unless full payment has already been made) must be received 14 days prior to the ceremony date.

Alternatively, if payment is made in full, the initial deposit amount is non refundable once these Terms are signed by clients. Once the Notice of Intended Marriage has been lodged, half of the full amount (including deposit) is non refundable. Once the ceremony has been solemnised, the full amount is non refundable.

Receipts will be distributed once payments have been received. Wanderlust Ceremonies retains the right to refuse provision of services for failure to pay the full balance of the agreed package. In the event that Client fails to remit payment as specified, celebrant shall have the right to immediately terminate this Agreement with no further obligation to refund money (including the aforementioned deposit), to attend the Event.

Price Protection.

Celebrant warrants all prices quoted for ceremony are valid for 7 days following the quote given. Bookings placed after such period are subject to Celebrant's current pricing at the time of the booking made.

Refund Policy

If payment is made in full, the initial deposit amount is non refundable once Terms of Agreement is signed. Once the NOIM has been lodged, half of the full amount is non refundable. Once the ceremony has been solemnised, the full amount is non refundable. Alternatively, the deposit paid upon signing the Terms of Agreement and securing the ceremony date is non-refundable. The 50% booking fee/Lodgement fee paid when signing the NOIM is non-refundable once forms are organised and signed. The remainder of all fees is nonrefundable once ceremony has been solemnised by the celebrant. Where the Celebrant fee has been paid and the marriage is not solemnised by the authorised celebrant on the day on which it was to have been solemnised, where notice of cancellation of the marriage is given to the celebrant not less than 14 days before that day; or the celebrant fails to attend the marriage, then the celebrant shall refund the Celebrant fee, minus initial deposit. In any other case, requests for refund of fees will be at the discretion of the celebrant. If the wedding is postponed or brought forward, the booking fee will only be credited if the following conditions are met: * The marriage celebrant does not have commitments on the new date * A new agreement is entered into in the event of solemnisation fees increasing * There is sufficient notice given to book and perform another wedding on the original date.

Ceremony Commencement Time

The ceremony must start close to client's stated time. If delayed more than 30 minutes, the marriage celebrant reserves the right to invoice for the following charges: Between 30 and 45 minutes after the ceremony start time – an additional \$50; Between 46 and 60 minutes after the ceremony start time – an additional \$100; More than 61 minutes after the ceremony start time – an additional \$150 and the celebrant reserves the right to proceed to other commitments.

Complaints

As an authorised marriage celebrant I abide by the Celebrant Code of Practice. You can find the code in Schedule 2 of the Marriage Regulations 2017. If clients have any unresolved concerns or complaints about my services as a marriage celebrant, you can find more information about making a complaint from the Commonwealth AttorneyGeneral's Department at www.ag.gov.au