

ANNOUNCEMENT: January 1, 2019

Teachers Credit Union Successfully Implements Fusion CRS™ as its new Consolidated Delinquency Collection and Recovery Software Platform

We are very pleased to announce that Teachers Credit Union has successfully implemented Fusion CRS™ as its new collection and recovery software platform.

Founded over eighty-five years ago, Teachers Credit Union has grown to become Indiana's largest credit union with more than \$3 billion in assets and fifty-five branches throughout the state of Indiana and Southwest Michigan.

Teachers Credit Union chose Fusion CRS as a replacement for its previously installed Intellect™ collections software platform, and CORST™ charge-off recovery software platform.

The Fusion CRS configuration includes the following primary components:

*Real-time integration with Fiserv XP2® provided through the Fiserv XP2 APEX® interface.

*An automated daily import containing files from multiple account processing platforms, including Fiserv XP2, Finastra® (formerly D+H) mortgage servicing, and PSCU®/FDR® which processes the credit unions card portfolio. This consolidation offers the end-users a 360-degree view of the member's relationship through Fusion CRS.

*Fusion CRS replaced an in-house platform used for collateral tracking and remarketing with automation to the Fiserv Vehicle Remarketing platform.

*The platform is configured to meet the specific work queue and workflow requirements of both collections and loss mitigation.

*Lastly, Fusion CRS was configured to meet the extensive loss mitigation tracking and reporting needs of the credit union, replacing multiple manual spreadsheets, reports, forms, and other inefficient processes.



Again, we are very excited to have Teachers Credit Union join our growing family of Fusion CRS customers!

[About Fusion CRS Solutions](#)

Fusion CRS Solutions enables clients to achieve best-in-class results by driving improvements in revenue and cost reduction through highly advanced, next generation collection and recovery software together with the highest level of professional support services available in the industry.

For more information on Fusion CRS, please contact Terry R. Nelson, President and Co-Founder, Fusion CRS Solutions, 1-704-778-8792, tnelson@fusioncrs.com

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