

ANNOUNCEMENT: April 1, 2020

Fusion CRS Solutions Releases COVID-19 Tracking Module for Charge-Offs

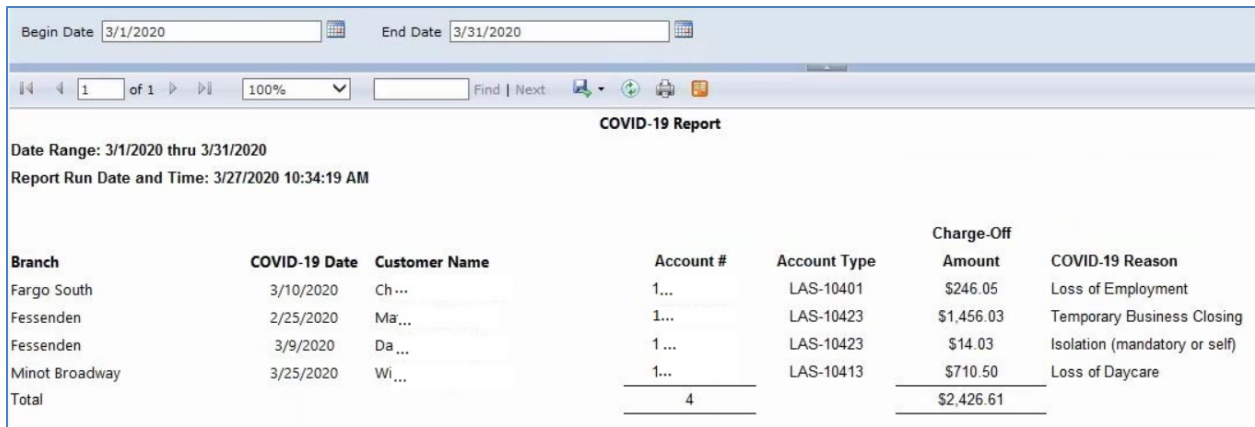
In an effort to help our customers better track **COVID-19** related charge-offs, **Fusion CRS Solutions** has released a new capability for easily tracking COVID-19 related charge-off data and reporting.

This module is being provided to our customers at no additional fee.

Through our Special Collections module, customers can easily add related COVID-19 information for each applicable charge-off, including COVID-19 date claim and the reason associated with the COVID-19 charge-off, such as, loss of employment, loss of daycare, or required isolation.

Along with the data tracking capability, we have also developed a report detailing the COVID-19 related charge-offs by date range selection that can be easily created on demand.

Sample COVID-19 Report



The screenshot shows a software interface for generating a COVID-19 report. At the top, there are input fields for 'Begin Date' (3/1/2020) and 'End Date' (3/31/2020). Below these are navigation controls (back, forward, search) and a 'Find | Next' button. The main content area is titled 'COVID-19 Report' and includes the following text: 'Date Range: 3/1/2020 thru 3/31/2020' and 'Report Run Date and Time: 3/27/2020 10:34:19 AM'. Below this is a table with the following data:

| Branch | COVID-19 Date | Customer Name | Account # | Account Type | Charge-Off | |
|----------------|---------------|---------------|-----------|--------------|------------|-------------------------------|
| | | | | | Amount | COVID-19 Reason |
| Fargo South | 3/10/2020 | Ch ... | 1... | LAS-10401 | \$246.05 | Loss of Employment |
| Fessenden | 2/25/2020 | Ma... | 1... | LAS-10423 | \$1,456.03 | Temporary Business Closing |
| Fessenden | 3/9/2020 | Da ... | 1 ... | LAS-10423 | \$14.03 | Isolation (mandatory or self) |
| Minot Broadway | 3/25/2020 | Wi... | 1... | LAS-10413 | \$710.50 | Loss of Daycare |
| Total | | | 4 | | \$2,426.61 | |

[About Fusion CRS Solutions](#)

Fusion CRS Solutions enables clients to achieve best-in-class results by driving improvements in revenue and cost reduction through highly advanced, next generation collection and recovery software together with the highest level of professional support services available in the industry.

For more information on Fusion CRS, please contact Terry R. Nelson, President and Co-Founder, Fusion CRS Solutions, 1-704-778-8792, tnelson@fusioncrs.com