SMS Terms and Conditions

By opting in to receive SMS text messages from Stone Technologies Corporation and Software Steve LLC ("we," "our," or "us"), you agree to the following terms and conditions:

Program Description:

SMS messages may include updates, alerts, device status messages,, customer support information, or other communications related to our software applications and services.

Consent to Receive Messages:

By providing your mobile number and opting in, you expressly consent to receive automated and non-automated SMS text messages from us. Consent is not a condition of purchase.

Message Frequency:

Message frequency may vary based on user activity and preferences. Standard message and data rates may apply, as determined by your mobile carrier.

Opt-Out:

You may opt out at any time by emailing the RMS_Mobile_SMS_Registration_Form.pdf with the opt-out option checked to <u>techsupport@towermon.com</u> or <u>support@softwaresteve.net</u>. Or by calling our toll free number (800) 440-1234.

After opting out, you will no longer receive SMS messages unless you re-enroll.

Help:

For help or support regarding SMS messages, contact us at <u>techsupport@towermon.com</u> or <u>support@softwaresteve.net</u>.

Carrier Disclaimer:

Carriers are not liable for delayed or undelivered messages. Messaging services are provided on an "as is" basis.

Privacy Policy for SMS Messaging

At Stone Technologies Corporation and Software Steve LLC, we respect your privacy. This Privacy Policy explains how we collect, use, and protect your information in connection with our SMS messaging program.

Information Collected:

We may collect your mobile phone number, name, and message content as necessary to operate our SMS messaging services.

Use of Information:

We use your information solely to send you SMS messages as described in our Terms and Conditions, provide support, and maintain service quality.

Data Sharing:

We do not sell, rent, or share your mobile phone number or other personal information with third parties for marketing purposes. We may share your information with service providers as needed to facilitate message delivery.

Data Security:

We implement reasonable security measures to protect your information from unauthorized access, disclosure, or misuse.

Your Rights:

You may request access to, correction of, or deletion of your personal information. Contact us at techsupport@towermon.com or support@softwaresteve.net.

Changes to This Policy:

We may update this Privacy Policy from time to time. We will notify you of material changes by SMS or other contact information you have provided.

Contact Information

If you have any questions about these Terms and Conditions or our Privacy Policy, please contact us at: Stone Technologies Corporation or Software Steve LLC <u>techsupport@towermon.com</u> <u>support@softwaresteve.net</u>

(800) 440-1234