



# WARWICK RD MEDICAL

## COMPLEMENTS AND CRITIQUE

### COMPLEMENTS

*Thank you for taking the time to complement our efforts, we appreciate your comments.*

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### CRITIQUE

*In a busy practice there are moments where we overlook the needs of an individual or misinterpret a situation. We aim to provide excellent care to you and your family and appreciate the concerns you raise.*

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### CONTACT

*If you would like to discuss your thoughts in more detail, please make a note of your preferred contact details here and Angie will be in touch.*

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***Warm Regards, Team WRM***

*Please send your responses via email to our Practice Manager, Angie via email [admin@warwickroadmedical.com.au](mailto:admin@warwickroadmedical.com.au)*

*Alternatively, deliver to the rooms at  
Warwick Road Medical  
70 Warwick Road, Ipswich Q, 4305*

*Please note that if you are dissatisfied with our resolution options, the Office of the Health Ombudsman (Qld) is available to assist you.*

*They are contactable via their website <https://www.oho.qld.gov.au/> or by phoning 133646*