



WARWICK RD MEDICAL

PRACTICE INFORMATION SHEET

INFORMATION

Warwick Road Medical is a small, locally owned general practice in beautiful Ipswich, SEQ.

The WRM team bring a wealth of experience from both within and without the general practice sector. With a collegiate and dedicated mindset to provide *Service Driven - Community Centred* care across the lifespan. *Warwick Road Medical* facilitates a welcoming and accepting space for all the WRM Community.

OPERATING HOURS

Warwick Road Medical operates a by-appointment service.

Urgent, on-the-day appointments are available to the WRM community following appropriate triage.

Walk-in emergency situations are triaged and managed as appropriate.

The rooms are open Monday to Friday from 8:30am to 4:00pm

Co-located Services:

4-Cyte Pathology & MIX Compounding Pharmacy



07) 3447 0402



07) 3905 1832



70 Warwick Road, Ipswich, Q 4305



www.warwickroadmedical.com.au



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THE DOCTORS

Dr Adam Walker

Dr Walker is a GP specialist with a special interest in Aged Care, Skin Cancer Management and Musculoskeletal Health.

Before moving into medicine, Dr Walker was a practising physiotherapist, this clinical skill dovetails nicely into his work as a GP.

To further his clinical skill, Dr Walker has completed a Masters' Degree in Skin Cancer.

Dr Walker has a keen interest in Aged Care and has long-standing relationships with several aged care facilities and services across Ipswich

Dr Amir Nikkhoo

Dr Nikkhoo completed his medical degree in Iran and has worked extensively in underserved and remote regions of Iran as a GP.

Dr Nikkhoo has a particular interest in chronic diseases including hypertension, cardiovascular disease, diabetes and hyperlipidaemia. He is passionate about paediatrics and child health.

Dr Nikkhoo is proud to be servicing the Ipswich community who appreciate his holistic and patient approach to medical care.





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THE SUPPORT TEAM

The Clinical Support Team

Registered Nurse, Chloe Howie joined the practice when she was still an EEN. Chloe is the first face all new patients consult with when they join the WRM community, her role is central to maintaining excellent clinical standards and building strong relationships.

The Administrative Support Team

The WRM team is led by Practice Manager, Mrs Angela Walker. Angie's career is broad with experience with QH and EQ. A former teacher, Angie enjoys the dynamic role of practice management.

Joining WRM in 2025, Mrs Amy Scales brings a vibrant and charismatic presence to the practice, her smile and laugh are contagious and complement our welcoming environment.





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SERVICES

Appointments

Dr Adam Walker offers a variety of services, including:

FAMILY MEDICINE - SKIN CANCER - CHRONIC DISEASE - VETERANS' HEALTH
EAR MICROSCOPE AND SUCTION - VACCINATIONS AND IMMUNISATIONS
WORKCOVER - PRE-EMPLOYMENT ASSESSMENTS - AGED CARE

Home visits to the WRM community are considered at the discretion of the treating GP. Fees apply.

Aged Care Services

Dr Adam Walker coordinates directly with each facility; he conducts rounds on a weekly basis with residents reviewed as required.





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After Hours Service

**For life-threatening emergencies,
motor vehicle accidents, or mental health crises:**

Please call 000.

**For urgent medical conditions such as chest pain, shortness of breath, severe abdominal pain, broken bones, or severe lacerations,
please present immediately to your local Emergency Department.**

Please call 07 3447 0402 to be connected with Dr Walker's A/H Service

The after hours service is strictly reserved for current patients of Warwick Road Medical who have attended a face-to-face consultation within the last 6 months.

A/H Consultations are conducted via phone, with follow-ups scheduled during normal business hours.

A consultation fee of \$350, which is payable at the time of service. Medicare rebates cannot be assured but will be reviewed and applied on the next business day. Please ensure you have linked your bank account details to your MyGov account to avoid unnecessary delays.

An A/H consult does not preclude the need for urgent or emergency care and further review may be necessary during regular business hours.

Alternate A/H services include:

- 13HEALTH
- Medicare Urgent Care Clinic - Riverlink and Goodna.
- St Andrew's Private Hospital



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FEES

Billing Policy

Warwick Road Medical is a private billing practice. All billing is at the discretion of the treating clinician.

Most visits with your GP attract a Medicare rebate which can be refunded to your designated account after your appointment. Please ensure you bring your current Medicare card, DVA card, relevant concession cards and your payment cards to your appointment.

All accounts must be settled on the day of the appointment. Eftpos and Medicare Online facilities are available

PATIENT SUPPORT

Additional Support

If you require additional support for your appointment, such as AUSLAN and language interpreter services, please advise the administrative team at booking.

For information regarding specific policies and expectations, please review the *Files* section on the on the practice website.





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COMMUNICATION

Telecommunication and Emails

The reception team will endeavour to attend to your request in a timely and professional manner. If your call is routed to the answering machine, please utilize the message service or book an appointment online via HealthEngine.

Email correspondence is reviewed on a semi-regular basis and should not be used for urgent correspondence.

Online Bookings are available through HealthEngine. Please note the financial disclosure statement when confirming your appointment.

RECALLS AND RESULTS

Test Results

Urgent, unusual or abnormal investigation results will trigger a recall appointment. A member of the team will contact you to arrange a suitable time. Please keep your contact information up-to-date.

Referrals and Reminders

The WRM Community are active participants in managing their healthcare needs and we foster a coordinated effort to manage upcoming appointments, renewed prescriptions and referrals and ongoing clinical requests. Please call the rooms to arrange and a suitable appointment time.

Patient Rights

Your input into your healthcare is vital and we encourage your active participation.

The WRM Commitment

WRM is committed to ongoing professional development and we encourage you to let us know what you love about us and how we can improve.

A Patient Feedback Form is available from the rooms directly, please ask one of the helpful team to provide you with a copy.

