



TERMS AND CONDITIONS OF BUSINESS

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1. Purpose

The purpose of these Terms and Conditions is to establish the contractual framework governing all quotations, contracts, works, goods and services supplied by Dexacon Ltd.

These Terms are intended to provide clarity, transparency and fairness to both Dexacon Ltd and its Clients while supporting the successful delivery of construction and property-related projects.

2. About Dexacon Ltd

Dexacon Ltd is a construction and property services contractor providing residential, commercial and industrial construction, refurbishment, maintenance and associated building services.

Our commitment is to deliver professionally managed projects through careful planning, transparent communication, quality workmanship and responsible business practices.

3. Definitions

In these Terms:

Company means Dexacon Ltd.

Client means the individual, company, organisation or person instructing Dexacon Ltd.

Contract means the agreement formed between the Company and the Client.

Quotation means any written quotation, estimate or proposal issued by Dexacon Ltd.

Works means all labour, services, materials and associated activities undertaken by Dexacon Ltd.

Site means the property or location where the Works are carried out.

Variation means any alteration, addition, omission or change to the agreed Works.

Practical Completion means the stage at which the Works are substantially complete and capable of being used for their intended purpose, notwithstanding minor defects or snagging items.

4. Acceptance of these Terms

These Terms apply to every quotation, estimate, proposal, purchase order and contract issued by Dexacon Ltd unless expressly agreed otherwise in writing.

The Client accepts these Terms by:

- signing a contract;
- accepting a quotation;
- issuing a purchase order;
- paying a deposit;
- requesting Dexacon Ltd to commence work; or
- permitting works to begin.

5. Our Commitment to Clients

Dexacon Ltd is committed to conducting business professionally, ethically and transparently.

We aim to:

- provide clear written quotations;
 - define the agreed scope of works;
 - maintain open communication;
 - deliver quality workmanship;
 - operate safe working practices;
 - manage projects responsibly;
 - respect our Clients' property;
 - act with honesty and integrity throughout every project.
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6. Quotations

Unless stated otherwise:

- quotations remain valid for **30 calendar days**;
- quotations are based upon information available at the time of preparation;
 - quotations include only the works specifically described;
 - items not expressly included shall be treated as excluded;
- quotations may become subject to revision where material costs, labour availability or project requirements materially change before acceptance.

Any arithmetic or typographical errors identified after issue may be corrected before acceptance.

7. Estimates

Where an estimate is issued instead of a quotation:

- it represents an opinion only;
 - actual costs may differ;
 - estimates are not fixed-price contracts.
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8. Scope of Works

The agreed Scope of Works forms part of the Contract.

Only work specifically described within the agreed documentation is included.

Any work outside the agreed scope shall constitute a Variation.

9. Client Responsibilities

The Client agrees to:

- provide safe and reasonable access to the Site;
 - provide accurate information;
- obtain any permissions not specifically agreed to be obtained by Dexacon Ltd;
 - make decisions without unreasonable delay;
 - provide utilities where reasonably required;
- ensure the Site is reasonably ready for the commencement of Works;
 - protect valuable possessions unless otherwise agreed.

Delays arising from failure to meet these responsibilities may affect the programme and costs.

10. Professional Standards

Dexacon Ltd manages projects using documented operating procedures covering:

- project planning;
- procurement;
- quality assurance;
- financial controls;
- health and safety;
- risk management;
- project communication;
- practical completion.

Our internal procedures support consistency and professionalism throughout project delivery.

11. Ethical Business Practices

Dexacon Ltd is committed to:

- conducting business honestly;
 - complying with applicable legislation;
 - treating Clients fairly;
 - maintaining confidentiality where appropriate;
 - acting responsibly within our supply chain;
 - continually improving our systems and standards.
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12. Document Hierarchy

Where there is any inconsistency between contract documents, the following order of precedence applies unless expressly agreed otherwise:

1. Signed Contract
2. Accepted Quotation
3. Scope of Works
4. Agreed Variations
5. Payment Terms & Conditions
6. These Terms & Conditions