

Effective September 1st, 2022



Attention Valued UMA Customer,

For over 40 Years UMA Solar has been proud to distribute the World's Top Solar Pool Systems to Thousands of Dealers resulting in Millions of warm swimming pools all across the United States.

When you combine the amount of years, dealers, product brands and even homeowner installed systems with various warranties all over the country, you can imagine how difficult it would be to track and honor our products warranties when issues come up years down the road after installation is complete.

Many times, the Dealer that installed the system or troubled collector, is still in business and the proper system registration was handled. This makes it easy to track the warranty and provide the homeowner with replacement parts or collectors, as we take great pride in maintaining the industries top warranty position.

However, after this long in business, with as many systems as we have, sometimes systems last longer than some dealers make it in business or, perhaps the system was sold by the dealer, but never actually registered and it leaves UMA on the line for honoring warranty that we have no record of.

This is why the time has come to put in place proper solutions in place to help protect the Homeowner so we can properly monitor systems and ensure we are honoring the warranties we stand behind.

Effective September 1st, 2022 all UMA Products, Brands and Collectors must be properly registered within 90 Days of installation.

We encourage our Dealers to integrate this into their operations/sales process and register the system for the homeowner after installation as we do not encourage homeowners getting on the roof to obtain or verify the Product Codes. This is also advantageous to the Dealer for tracking the history of their systems and warranties upon logging into the UMA Dealer Portal.

If for any reason, the Dealer choses to put this on the Homeowner, we have created the Registration Link for homeowners WITHOUT a Log In, but this will not register the system to the Dealers account for future reference or Dealer System tracking.

Furthermore, we have made it easier for accessing the System Registration Link with the Attach QR Code and would encourage you to either integrate it into your Operations paperwork for system registration at the time of install. Or, if you chose to have the homeowner register their system perhaps you can provide them a document with their specific panel codes and the QR Code at the time of system walk-through.

We appreciate your understanding and support of properly registering systems so we can continue to stand behind the industries #1 Warranty!

Sincerely,

Itzik Amar
CEO - UMA Solar

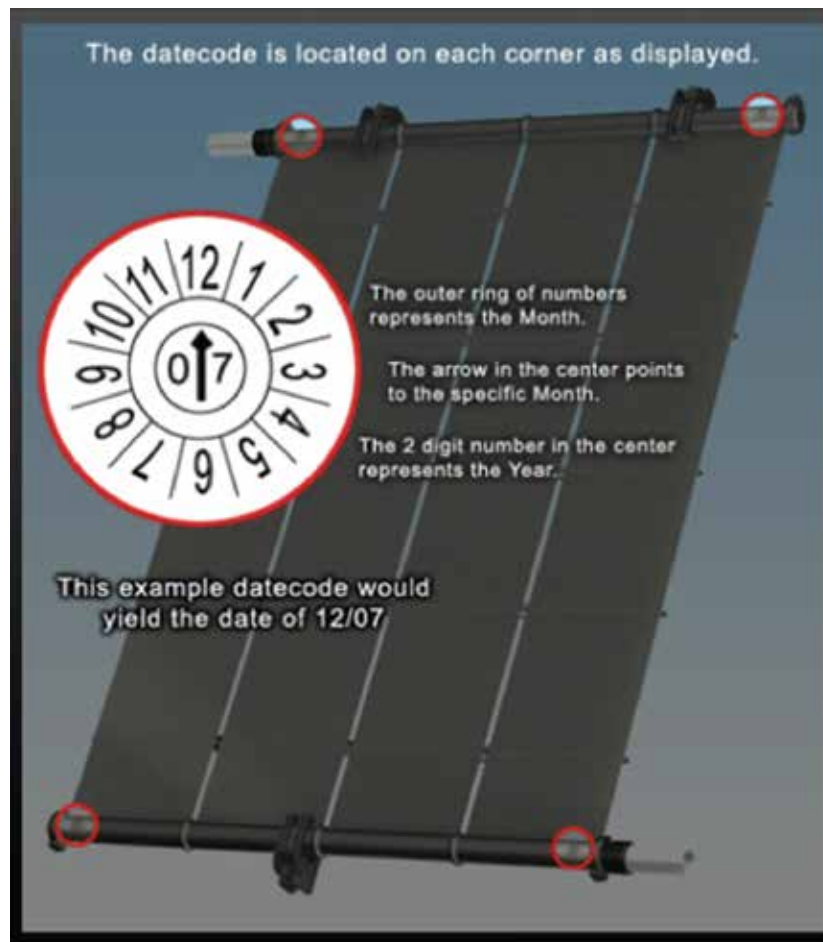


System Registration QR Code

Register Your System



a Magen eco-Energy Company



1. Check the Date Codes on the Collector
2. Know the Product Brand
3. Homeowner Information
4. Installation Date
5. Visit System Registration Link / QR Code

