

Who is this fact sheet for?

This fact sheet has been created to help NDIS providers understand NDIS support line items to ensure that the correct support line item is used, so that claims are compliant with NDIS rules and guidelines.

Decoding NDIS support line-item numbers

Support line-item number structure

Each support that a provider supplies to a participant can be classified as one of the support items listed in the NDIS Pricing Arrangements and Price Limits and in the NDIS Support Catalogue. Providers should claim payments against the support item that aligns to the service they have delivered.

Each support item has a unique reference number, according to the following structure:



For example:

15_001_0118_1_3 – ECI Professional – Psychologist – Direct Service

Support Category	Sequence Number	Registration Group	Outcome Domain	Support Purpose
15	001	0118	1	3
Improved Daily Living	Psychologist	Early Childhood Intervention	Daily Living	Capacity Building

Support line-item suffix (for therapy supports)

It is important to ensure that the line item you are using has the correct registration group and includes any relevant suffix that was introduced on 1 July 2026. The suffixes are an underscore followed by a two-letter code and are added to the end of the direct service line item and are as follows:

- _CA = cancellation
- _NF = Non-face-to-face
- _PT = Provider Travel (time)
- _RR = NDIA requested supports
- _TH = Telehealth

Compliance checks for plan managers

As plan managers, one of our primary responsibilities is to ensure that every claim we process using a participants NDIS funding meets the following criteria:

- Meets the ATO requirements for a tax invoice,
- Meets the NDIS requirements for a tax invoice,
- Meets the NDIS Pricing Arrangements rules and price limits;
- Is in line with the participants funded disability, their NDIS goals, and their plan funding

This includes the NDIS Act (2013) and supporting legislative instruments, the NDIS Supports Lists, NDIS Operational Guidelines, NDIS Quality & Safeguards Practice Standards, NDIS Pricing Arrangements and the NDIS Pricing Schedule that apply to all NDIS participants. In addition, we must also ensure each claim is in line with each plan's funded supports, budget categories, funding periods and available funding, and any specifically approved or declined supports for that participant.

What if you would like additional support?

We are always happy to support providers upskill on specific issues that relate to an invoice for a mutual client. If you would like to have more in depth or organisation wide support, we also offer business-to-business consulting services tailored to your organisation and needs.

Contact information

Email us at pm@boonconsulting.com.au

Call us on **(02) 6106 9989**

Visit our website at www.boonconsulting.com.au

Appendices

- Appendix 1: Pricing Arrangements extract – Support Items information

Review and Revision

Endorsement Date:	Reviewed Date:	Reviewed Date:	Reviewed Date:	Reviewed Date:
27/07/2026				
Reviewed by:				
This policy and procedure will be reviewed at least annually, and changes endorsed by the Management Team.				

Support Purposes, Support Categories and Support Items

This section describes the way that the NDIS categorises disability supports. These categories can be relevant to rules for participants about how they can spend their support budgets, and for providers when seeking payment for delivered supports.

Support Items

Each support that a provider supplies to a participant can be classified as one of the support items listed in the NDIS *Pricing Arrangements and Price Limits* and in the *NDIS Support Catalogue*.

Providers should claim payments against the support item that aligns to the service they have delivered.

Each support item has a unique reference number, according to the following structure:



For example:

01_013_0107_1_1 – Assistance with Self-Care Activities – Standard – Saturday

Support Category	Sequence Number	Registration Group	Outcome Domain	Support Purpose
01	013	0107	1	1

Support Purposes

NDIS participant budgets are allocated to three separate support purposes:

1. CORE – Supports that enable participants to complete activities of daily living. Participant budgets often have a lot of flexibility to choose specific supports with their core support budgets, but cannot reallocate this funding for other support purposes (i.e., capital or capacity building supports).
2. CAPITAL – Investments, such as assistive technologies – equipment, home or vehicle modifications, or for Specialist Disability Accommodation (SDA). Participant budgets for this support purpose are restricted to specific items identified in the participant’s plan.
3. CAPACITY BUILDING – Supports that enable a participant to build their independence and skills.

Support Categories aligned to the NDIS Outcomes Framework

Participant budgets are allocated at a support category level and must be used to achieve the goals set out in the participant’s plan. Support categories are aligned with the NDIS Outcomes Framework, which has been developed to measure goal attainment for individual participants and overall performance of the Scheme. There are eight outcome domains in the Framework, which help participants think about goals in different areas of their life and assist planners to explore where supports in these areas already exist and where further supports are required. These domains are:

- | | |
|-------------------------|---------------------------------------|
| 1. Daily Living | 5. Work |
| 2. Home | 6. Social and Community Participation |
| 3. Health and Wellbeing | 7. Relationships |
| 4. Lifelong Learning | 8. Choice and Control |

NDIS providers should be aware that all supports and services for NDIS participants must contribute to the achievement of their individual goals as outlined in the participant's plan. Support purpose categories are designed to align with the Outcomes Framework and the 15 support categories with additional categories in the new PACE system. This helps participants choose supports that help them achieve their goals, and providers to understand how the supports they provide contribute to the participant's goals.

The following table shows the links between support purpose types, domains in the Outcomes Framework and support categories, as well as the new support categories in PACE.

PURPOSE	OUTCOME DOMAIN	SUPPORT CATEGORY (LEGACY CRM)	SUPPORT CATEGORY (PACE)
CORE	Daily Living	01 Assistance with Daily Life	01 Assistance with Daily Life
			16 Home and Living
			21 Young People in Residential Aged Care (YPIRAC)-Cross Billing
	Daily Living	02 Transport	02 Transport
	Daily Living	03 Consumables	03 Consumables
	Social and Community Participation	04 Assistance with Social, Economic and Community Participation	04 Assistance with Social, Economic and Community Participation
	Work	04 Assistance with Social, Economic and Community Participation	04 Assistance with Social, Economic and Community Participation
CAPITAL	Daily Living	05 Assistive Technology	05 Assistive Technology
	Home	06 Home Modifications and Specialised Disability Accommodation (SDA)	06 Home Modifications
			17 Specialised Disability Accommodation (SDA)
			19 Assistive Technology Maintenance Repair and Rental
RECURRING	Daily Living	N/A	18 Recurring Transport
CAPACITY BUILDING	Choice and Control	07 Support Coordination	07 Support Coordination and Psychosocial Recovery Coaches
	Home	08 Improved Living Arrangements	08 Improved Living Arrangements
	Social and Community Participation	09 Increased Social and Community Participation	09 Increased Social and Community Participation
	Work	10 Finding and Keeping a Job	10 Finding and Keeping a Job
	Relationships	11 Improved Relationships	11 Relationships
			20 Behaviour Support
	Health and Wellbeing	12 Improved Health and Wellbeing	12 Health and Wellbeing
	Lifelong Learning	13 Improved Learning	13 Lifelong Learning
	Choice and Control	14 Improved Life Choices	14 Choice and Control
	Daily Living	15 Improved Daily Living Skills	15 Improved Daily Living Skills

Registration Groups

Each support item specifies the Registration Group for which a Registered Provider who delivers the support must be registered with the NDIS Quality and Safeguards Commission. There are currently 36 Registration Groups.

Number	Registration Group Name
General Registration Groups	
0101	Accommodation / Tenancy Assistance
0102	Assistance to Access and Maintain Employment or Higher Education
0104	High Intensity Daily Personal Activities
0106	Assistance in Coordinating or Managing Life Stages, Transitions And Supports
0107	Daily Personal Activities
0108	Assistance with Travel/Transport Arrangements
0115	Assistance with Daily Life Tasks in a Group or Shared Living Arrangement
0116	Innovative Community Participation
0117	Development of Daily Living and Life Skills
0120	Household Tasks
0125	Participation in Community, Social and Civic Activities
0127	Management of Funding for Supports in Participants' Plans
0129	Specialised Driver Training
0130	Assistance Animals
0131	Specialised Disability Accommodation
0133	Specialised Supported Employment
0136	Group and Centre Based Activities
Professional Registration Groups	
0110	Specialist Positive Behaviour Support
0114	Community Nursing Care
0118	Early Intervention Supports for Early Childhood
0119	Specialised Hearing Services
0121	Interpreting and Translation
0126	Exercise Physiology and Personal Training
0128	Therapeutic Supports
0132	Specialised Support Coordination
0134	Hearing Services
0135	Customised Prosthetics
Home and Vehicle Modification Registration Groups	
0109	Vehicle Modifications
0111	Home Modifications
Assistive Technology and Equipment Registration Groups	
0103	Assistive Products for Personal Care and Safety
0105	Personal Mobility Equipment
0112	Assistive Equipment for Recreation
0113	Vision Equipment
0122	Hearing Equipment
0123	Assistive Products for Household Tasks
0124	Communication and Information Equipment

Units of Measure

The NDIS payment system includes units of measure for each support item as follows:

• Each	• Hour	• Daily
• Week	• Month	• Annual

Providers should ensure that they record claims against a support item using the appropriate unit of measure for the support item.