

## Professional Standards of Practice **Duties Outside of the Scope of RPMPs**

Section 11 of the Plan Management Practice Standards outlines the Duties Outside of the Scope of RPMP's.

This section will ensure that RPMP's meet the following service statement and principles: Independence, Consumer Approach, Dignity, Accountability and Continuous Improvement by:

- The role of an RPMP relates to plan-managed funded supports and does not extend to the management of the entire NDIS plan. The RPMP is not responsible for:
  - Assisting the participant to implement their plan and/or explore service delivery options. The participant is responsible with the support of an LAC, ECEI partner or Support Coordinator.
  - Directly employing staff on behalf of a participant;
  - Whilst an RPMP must identify under or over spending, it is the responsibility of a LAC, ECEI partner or Support Coordinator to resolve the situation with the participant.
  - The creation of liability and debt recovery to the NDIA is a complex issue with many stakeholders potentially being a part of a disputed transaction. Whilst DIA and the NDIA continue to collaborate on establishing appropriate mechanisms and mitigations, in DIA's view an RPMP isn't:
    - Liable for the debts created by the participant for supports and services engaged by and delivered to the participant;
    - Responsible for formal debt recovery activities.

- An RPMP is:
  - Responsible to lodge accurate payment requests to the NDIA;
  - Expected to correct errors made in the normal course of lodging claims.

Chapters 4–12 of the Plan Management Professional Standards of Practice expand on the 11 principles outlined in Chapter 3 and, when followed in unison, ensure that participants receive objective support, delivered in a professional manner.