

# AI Voice Assistants

## TERMS & CONDITIONS

**Service Group Includes:** Lead Generation,  
Appointment Setting, Inbound Support, Tech Support

**Last Updated:** January 5, 2025

### 1. AI Usage Disclosure

The client acknowledges that AI-generated interactions are governed by scripted logic and may not handle complex human emotions or legal conversations.

### 2. Voice Data & Recording

All call recordings and voice interactions are stored securely and are accessible to the client via dashboard or email summaries.

### 3. Usage Limits

Monthly minute allocations are defined per package. Overages will incur additional charges at the standard per-minute rate.

### 4. Cancellation Policy

Clients may cancel subscriptions with 15 days' written notice. Usage fees are non-refundable after service delivery.

**Trust-OS Management**

