

Automation Services

TERMS & CONDITIONS

Service Group Includes: CRM Automation, Email/SMS Campaigns, Workflow Integration

Last Updated: January 5, 2025

1. Platform Access

Client must provide access to relevant systems for API integrations or platform setups (e.g., CRM, email platforms).

2. Data Protection

All customer data handled during automation workflows remains confidential and is not stored by Trust-OS beyond setup completion unless stated otherwise.

3. Warranty

Automated workflows are tested before delivery. Trust-OS is not liable for errors caused by third-party outages, client misconfiguration, or post-handoff changes.

4. Setup

The setup phase begins only after all required resources and access credentials are provided by the client (e.g., CRM login, platform credentials, contact lists, campaign content, or any system integration keys).

Any delays in providing these resources will pause the setup timeline, and such delays will not be counted toward the estimated delivery timeframe outlined in the agreement.

Trust-OS will notify the client in writing (email or dashboard update) when all prerequisites are received and setup officially begins.

Trust-OS Management



+1 302-487-1737



info@trust-os.co



trust-os.co