At time of booking we ask our guests if they are experiencing any covid-19 symptoms or flu-like symptoms. We ask if they have participated in any public events such as concerts, protests, parties, gatherings of more than 10 people or personally know someone who contracted Covid-19. We will turn down anyone who said yes to any of the above questions.

We recommend to all guests to shower pre treatments.

We greet or guests with a right hand to heart gesture or Thai greeting

Guest to wash hands following sanitation procedure upon arrival

Ensure treatments have 30 minutes in between each service to allow for treatment room cleaning and sanitation. We wipe down counters, treatment tables, tools, door knobs, uniforms, restrooms and anything that have been handled or breathed on. An additional sanitized disposable sheet is placed on the head cradle.

Treatment rooms are fully air sanitized with Ozium between each treatment

All linens are removed after each treatment and taken immediately to the laundry room to be washed at the highest temperature

Treatment Rooms’ tools and equipment do not get switched between other treatment rooms

Therapists wash their hands and forearms following sanitation procedure before and after the treatments.

In the pool, therapists wear a protective shield and encourage guests to wear a mask as well. Fresh towels are stored in designated sanitized storage space and in a different closets per each room.