

Frequently Asked Questions

Q. I'm allowed a certain number of items each week...what constitutes an 'item'??

A. Each week we'll designate a number of items from different produce categories that you are allowed to choose from. An item doesn't necessarily mean a single number of a certain kind of produce(for instance l winter squash), but instead refers to the unit we typically sell the item in. For example, an item could be a pint of raspberries, a quart of beans, 6 ears of sweetcorn, a $\frac{1}{2}$ peck of apples, etc.

Q. How will I know how many items from each category I'll be allowed to pick?

A. Each week we will clearly indicate the unit size & quantity of items available in each category. We will communicate these options by the email address you listed on your sign-up form, via post within our GARNISH & GATHER facebook group and in print right up at the Garden Gazebo. To see what a weekly share would look like, visit <u>https://lamorafarms.com/csa</u> and click on the link directing you to an example weekly share.

Q. When am I allowed to pick up my share?

A. Each week on Friday we will communicate the coming week's selection options. This will give our GARNISH & GATHER customers, whose preferred pick-up days are Sat/Sun 10am-2pm and Monday 4-7pm, the first chance to make their selections for the week. If you are not able to pick up your share during those preferred windows you may pick up your share at any other day/time during the week- *however*, we cannot guarantee the fullest selection outside our preferred pick-up times. We stock the Garden Gazebo multiple times a day, 7 days a week but there are times we have limited quantities of certain items based on what's ripe and harvested. You are also not forced to pick up your entire share at one time. As long as you stay within the total allowed items per category each week, you may come as many times as you'd like until you've received your full share. (For example, if you have a LARGE GATHER share and we allowed you a dozen ears of sweetcorn as one of your items that week, you don't have to take the full dozen in one trip...come as often as you'd like! The weekly list will be designed in such a way that you'll have check-offs in each column so you can keep track of what items you've used up and what you have left.

Q. I get an additional \$1 off every additional \$5 spent beyond my share, how does that work?

A. It's really simple! For those that wish to purchase additional items beyond your share from us at the Garden Gazebo, at farmer's markets or U-PICK, you get a discount! This is only extended to GARNISH & GATHER members. If the items you select add up to between \$5-\$9...take a buck off! Between \$10-14...take \$2 off! Between \$15-\$19...take \$3 off! You get the idea ©

Q. What happens if I go on vacation and have to miss a week during the season?

A. Your share is your share, you may elect to give someone else your share that week (please make sure they understand how the system works) or if you coordinate with us in advance we will find a suitable alternative- we may be able to roll it over into another week or apply it to u-pick so you can freeze or can, etc. We will do our best to handle it in a way that makes sense (and cents) for both us and you.

- Q. I have a question not on this list, what do I do?
- A. No problem! Just email us at lamorafarms@gmail.com 😊

Thank you for taking the opportunity to 'grow with us' !!



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