



The bridge to possible

Guide
Cisco public

Cisco AnyConnect Ordering Guide

May 2020

Contents

1. Introduction	3
2. Cisco AnyConnect Secure Mobility Client	3
3. Licenses	4
4. Ordering information	6
5. Service offerings	14
6. License management	14
7. Product licensing terms and conditions	17
8. Additional AnyConnect licensing questions	17

1. Introduction

1.1 Purpose, Audience, and Scope

This document describes the packaging structure and ordering information for the Cisco AnyConnect® Secure Mobility Client.

Audience: This guide is for Cisco sales teams, partners, distributors, and customers.

Scope: This ordering guide covers the following products:

- AnyConnect Secure Mobility Client

For more detailed information, go to <https://www.cisco.com/go/anyconnect>.

1.2 Orderability

The following AnyConnect licenses are available:

- Plus subscription licenses
- Plus perpetual licenses
- Apex subscription licenses
- VPN Only perpetual licenses

2. Cisco AnyConnect Secure Mobility Client

The Cisco AnyConnect Secure Mobility Client consistently raises the bar by making the remote-access experience easy for end users while providing the security that enterprise IT requires. It helps enable a highly secure connectivity experience across a broad set of PC and mobile devices. As mobile workers roam to different locations, they automatically resume connectivity. The always-on intelligent VPN adapts the tunneling protocol to the most efficient method, such as the Datagram Transport Layer Security (DTLS) protocol for latency-sensitive VoIP traffic or TCP-based application access. Tunneling support is also available for IP Security Internet Key Exchange version 2 (IPsec IKEv2).

Release 4.x goes well beyond traditional secure access. It offers a wide range of endpoint security services and streamlined IT operations from a single unified agent. AnyConnect offers you the ability to achieve tighter security controls while helping to enable direct, highly secure, per-application access to corporate resources through mobile per-application VPN services. Cisco AnyConnect also provides robust unified compliance capabilities so that an endpoint's compromised state is less able to affect the integrity of the corporate network. AnyConnect provides endpoint posture assessment and remediation capabilities for wired, wireless, and VPN environments in conjunction with Cisco Identity Services Engine 1.3 (with Apex licenses for both solutions). Access can be granted based on validating an endpoint's state (antimalware, patch, disk encryption, and beyond) while out-of-compliance endpoints can have automated remediation actions or remediation actions based on policy requirements.

Network Visibility Module (Windows and Mac OS X platforms) allows administrators to monitor endpoint application usage on and off premises to uncover potential behavior anomalies and to make more informed network and service design decisions. Rich contextual data from the AnyConnect Network Visibility Module can be shared with a growing number of Internet Protocol Flow Information Export (IPFIX)-capable network-analysis tools.

AnyConnect can also assist with the deployment of Cisco Advanced Malware Protection (AMP) for Endpoints with its AMP Enabler. The AMP Enabler significantly expands endpoint threat protection to VPN-enabled endpoints or wherever AnyConnect services (802.1X network access, posture, etc.) are in use. This capability further reduces the potential of an attack from enterprise-connected hosts. Cisco AMP for Endpoints is licensed separately from Cisco AnyConnect.

The AnyConnect client has built-in web security and malware threat defense. You can use the premises-based Cisco Web Security Appliance, cloud-based Cisco Cloud Web Security, or Cisco Umbrella Roaming offers. Along with remote access, the comprehensive and highly secure enterprise mobility solution supports web security and malware threat defense. It automatically blocks phishing and command-and-control attacks. Consistent, context-aware security policies help ensure a protected and productive work environment.

In addition to industry-leading VPN capabilities, the AnyConnect client supports advanced IEEE 802.1X capabilities. A single authentication framework manages user and device identity along with the network access protocols required to move smoothly from wired to wireless networks. Consistent with its VPN functionality, the client supports IEEE 802.1AE Media Access Control security (MACsec) for data confidentiality, data integrity, and data origin authentication on wired networks. Communication between trusted components of the network is protected.

2.1 Servers and Platforms

AnyConnect services are used in conjunction with numerous Cisco head server platforms, including but not limited to the Cisco Adaptive Security Appliance (physical and virtual), Cisco Firepower™ Next-Generation Firewalls (physical and virtual/ASA and FTD operating systems), Identity Services Engine, Aggregation Services Routers, Cloud Web Security, and Cisco IOS® Software on Cisco Integrated Services Routers. Headend termination devices and cloud services, along with the associated service costs and support contracts, are purchased separately.

3. Licenses

AnyConnect 4.x offers simplified licensing to meet the needs of the broad enterprise IT community as it adapts to growing end-user mobility demands. AnyConnect 4.x collapses the formerly complex AnyConnect licensing model into two simple tiers. The first is AnyConnect Plus, which includes basic VPN services such as device and per-application VPN (including third-party IKEv2 remote access VPN headend support), trusted network detection, basic device context collection, and Federal Information Processing Standards (FIPS) compliance. AnyConnect Plus also includes other non-VPN services such as the AnyConnect Network Access Manager 802.1X supplicant, the Cloud Web Security module, and the Cisco Umbrella Roaming module. Existing AnyConnect customers should think of AnyConnect Plus as similar to the previous AnyConnect Essentials.

The second offer is AnyConnect Apex, which includes more advanced services such as endpoint posture checks (Hostscan through ASA VPN, or ISE Posture through the Cisco Identity Services Engine), network visibility, next-generation VPN encryption (including Suite B), and clientless remote access VPN as well as all the capabilities of AnyConnect Plus. Existing AnyConnect customers should think of AnyConnect Apex as similar to previous AnyConnect Premium and Premium Shared Licenses. AnyConnect Plus and Apex licenses offer a set of features and deployment flexibility to meet a wide range of your enterprise's requirements. See Table 1 for details. For enterprises that want only AnyConnect for remote access use cases, there is also the AnyConnect VPN Only license. Please refer to section 4.3 for additional details on VPN Only licenses.

Table 1. AnyConnect Plus and Apex License Features

Plus License	Apex License
Device or system VPN (including Cisco phone VPN)	All Plus features plus the other features in this column
Third-party IPsec IKEv2 remote access VPN clients (non-AnyConnect client)	Network Visibility Module (new in 4.2)
Per-application VPN	Unified endpoint compliance and remediation (posture) (Identity Services Engine Apex is required and licensed separately)
Cloud Web Security and Web Security Appliance	Suite B or next-generation encryption (including third-party IPsec IKEv2 remote VPN clients)
Cisco Umbrella Roaming (Umbrella Roaming services are licensed separately)	Clientless (browser-based) VPN connectivity
Network Access Manager	ASA multicontext-mode remote access
Cisco AMP for Endpoints Enabler (AMP for Endpoints is licensed separately)	SAML authentication (new in 4.4 and requires ASA 9.7.1 or later)

Cisco AnyConnect Apex and Plus licensing eliminates the need to purchase per headend simultaneous-connections licenses and dedicated license servers. AnyConnect Apex licenses include all AnyConnect Plus license functionality, so only one type of license is required for each user. Thus, the number of Plus licenses can be smaller or greater than the number of Apex licenses. This model allows you to mix license tiers across a single environment, and it shifts licensing from simultaneous connections to total unique users.

AnyConnect Plus and Apex licenses are available as 12- to 60-month subscriptions, AnyConnect Plus licenses are also available as perpetual licenses. Software Application Support and software upgrades are included in AnyConnect Plus and Apex subscription licenses. For AnyConnect Plus perpetual licenses, as well as AnyConnect VPN Only, a SWSS subscription must be purchased separately.

An active subscription or an active SWSS contract is required for all software access and technical support. Please note that support contracts for the headend termination devices (ASA, ISE, etc.) must be purchased separately. AnyConnect 4.x licensed customers are also entitled to earlier AnyConnect releases.

Note: The number of licenses needed for AnyConnect Plus or Apex is based on all the possible unique users that may use any Cisco AnyConnect service. The exact number of Plus or Apex licenses should be based on the total number of unique users that require the specific services associated with each license type.

4. Ordering information

All AnyConnect licenses are orderable in Cisco Commerce and are listed on the Global Price List (GPL).

A contract number will be generated for all subscription licenses as well as any perpetual license ordered with a support contract. If you have an existing contract number, you may request that the new licenses be added to that contract. You don't have to generate a new contract number. If a new contract number is generated, you will need to obtain this contract number from your Cisco authorized reseller or account team.

Please follow the instructions in Section 6.1 for ensuring that the contract is linked to your Cisco.com ID(s). If the contract is not linked, then you will not be able to download AnyConnect software or receive technical support.

Note: Integrated Services Routers require a Security license (L-SL-xx-SEC-K9=) in addition to an AnyConnect license.

Subscription licenses

To order a Plus subscription license, start with **L-AC-PLS-LIC=**

To order an Apex subscription license, start with **L-AC-APX-LIC=**

The quantity of users should be equal to the total number of unique (authorized) users that will make use of AnyConnect services for each license tier. Please note that the minimum user license size is 25.

The term length will default to 36 months (3 years). It can be adjusted by selecting Edit Service/Subscription -> Edit Subscriptions. Subscriptions can be purchased for durations between 12 and 60 months. Please note that additional discounts are offered for subscriptions between 3 and 5 years. When using the ordering method above, you will be able to co-term licenses by selecting specific start or end dates.

When purchasing licenses from a Cisco authorized reseller, your order may need to be based on the banding SKU for your particular duration and user count size. Please see Section 4.1 (Table 2) for Plus Licenses and Section 4.2 (Table 4) for Apex licenses for the specific SKUs.

Note: You are allowed to stack AnyConnect Plus and Apex licenses and terms. Doing so will result in the generation of multiple product activation keys, which should be registered to your Adaptive Security Appliances (ASAs). PAK registration does not apply to the Cisco Adaptive Security Virtual Appliance (ASAv), Cisco Firepower Next-Generation Firewall appliances running ASA software, Cisco routers, Cisco ISE, or other Cisco headends. AnyConnect Plus and Apex PAKs are applied only to physical ASAs. Additional user licenses can be purchased at a later time. **For customers with Firepower Threat Defense (FTD) 6.2.1 or later, please follow the instructions in Section 6.0.4 in order to share your AnyConnect license with your Smart account.**

Perpetual licenses

Plus perpetual

To order AnyConnect Plus perpetual licenses, start by choosing **L-AC-PLS-P-G**. Next choose "Select Options" and select the count-based license option(s) based on the total number of possible unique (authorized) users that will use AnyConnect Plus services. After selecting your user count(s), a high-quantity (99,999) expansion SKU in the format of L-AC-yyy-S-xY-zzzz is added at no cost. This SKU delivers a multiuse Product Activation Key (PAK), which can be used to support Adaptive Security Appliance VPN services throughout the enterprise. Please see Section 4.1 (Table 3) for the specific SKUs. Each ASA is registered to your PAK once per registration attempt using a quantity of 1.

VPN only perpetual

To order AnyConnect VPN Only perpetual licenses, please see Section 4.3 (Table 5) for the specific SKUs. Unlike AnyConnect Plus and Apex, the AnyConnect VPN Only SKUs are required per ASA headend. They cannot be shared across multiple appliances, and they should be purchased based on the **maximum number of simultaneous connections** you wish to support on a particular headend device. Please make sure that the purchased license does not exceed the physical headend capacity for the particular platform.

Note: Cisco Software Support Service (SWSS) must be purchased and maintained separately for all software access and technical support.

4.1 Plus licenses (12- to 60-month term or perpetual)

The Plus license tier provides the following services:

- VPN functionality for PC and mobile platforms, including per-application VPN on mobile platforms, Cisco phone VPN, and third-party (non-AnyConnect) IKEv2 VPN clients
- Basic endpoint context collection
- IEEE 802.1X Windows supplicant
- Cisco Cloud Web Security agent for Windows and Mac OS X platforms (Cloud Web Security services are licensed separately.)
- Cisco Umbrella Roaming agent for Windows and Mac OS X platforms (Umbrella Roaming services are licensed separately.)
- Cisco Advanced Malware Protection for Endpoints Enabler (AMP for Endpoints is licensed separately.)
- FIPS compliance

Plus licenses are most applicable in environments previously served by the Cisco AnyConnect Essentials and Mobile licenses, as well environments serviced by other AnyConnect use cases including Network Access Manager, Web Security, and Cisco IOS and Adaptive Security Appliance VPN headends.

<p>Term License: L-AC-PLS-LIC= Refer to Table 2 for specific banding SKUs. Banding SKUs may be required when ordering from a Cisco partner. (Available for 12- to 60-month terms. The default is 36 months.) Select the license quantity matching your unique user count— minimum 25, no maximum.</p>	<p>Perpetual License: L-AC-PLS-P-G User license: AC-PLS-P-zzzz-S Perpetual license (SWSS contract required for software access and support) (zzzz = unique users count from Table 4)</p>
---	---

Table 2. AnyConnect Plus term license SKUs (total authorized users)

Term License	Banding SKU	Description	User Range
L-AC-PLS-LIC=	L-AC-PLS-5Y-S1	Cisco AnyConnect Plus - 5-Year License	25-99
L-AC-PLS-LIC=	L-AC-PLS-5Y-S2	Cisco AnyConnect Plus - 5-Year License	100-249
L-AC-PLS-LIC=	L-AC-PLS-5Y-S3	Cisco AnyConnect Plus - 5-Year License	250-499
L-AC-PLS-LIC=	L-AC-PLS-5Y-S4	Cisco AnyConnect Plus - 5-Year License	500-999
L-AC-PLS-LIC=	L-AC-PLS-5Y-S5	Cisco AnyConnect Plus - 5-Year License	1,000-2,499
L-AC-PLS-LIC=	L-AC-PLS-5Y-S6	Cisco AnyConnect Plus - 5-Year License	2,500-4,999
L-AC-PLS-LIC=	L-AC-PLS-5Y-S7	Cisco AnyConnect Plus - 5-Year License	5,000-9,999
L-AC-PLS-LIC=	L-AC-PLS-5Y-S8	Cisco AnyConnect Plus - 5-Year License	10,000-24,999
L-AC-PLS-LIC=	L-AC-PLS-5Y-S9	Cisco AnyConnect Plus - 5-Year License	25,000-49,999
L-AC-PLS-LIC=	L-AC-PLS-5Y-10	Cisco AnyConnect Plus - 5-Year License	50,000-99,999
L-AC-PLS-LIC=	L-AC-PLS-5Y-11	Cisco AnyConnect Plus - 5-Year License	100,000 or more
L-AC-PLS-LIC=	L-AC-PLS-3Y-S1	Cisco AnyConnect Plus - 3-Year License	25-99
L-AC-PLS-LIC=	L-AC-PLS-3Y-S2	Cisco AnyConnect Plus - 3-Year License	100-249
L-AC-PLS-LIC=	L-AC-PLS-3Y-S3	Cisco AnyConnect Plus - 3-Year License	250-499
L-AC-PLS-LIC=	L-AC-PLS-3Y-S4	Cisco AnyConnect Plus - 3-Year License	500-999
L-AC-PLS-LIC=	L-AC-PLS-3Y-S5	Cisco AnyConnect Plus - 3-Year License	1,000-2,499
L-AC-PLS-LIC=	L-AC-PLS-3Y-S6	Cisco AnyConnect Plus - 3-Year License	2,500-4,999
L-AC-PLS-LIC=	L-AC-PLS-3Y-S7	Cisco AnyConnect Plus - 3-Year License	5,000-9,999
L-AC-PLS-LIC=	L-AC-PLS-3Y-S8	Cisco AnyConnect Plus - 3-Year License	10,000-24,999
L-AC-PLS-LIC=	L-AC-PLS-3Y-S9	Cisco AnyConnect Plus - 3-Year License	25,000-49,999
L-AC-PLS-LIC=	L-AC-PLS-3Y-10	Cisco AnyConnect Plus - 3-Year License	50,000-99,999
L-AC-PLS-LIC=	L-AC-PLS-3Y-11	Cisco AnyConnect Plus - 3-Year License	100,000 or more
L-AC-PLS-LIC=	L-AC-PLS-1Y-S1	Cisco AnyConnect Plus - 1-Year License	25-99
L-AC-PLS-LIC=	L-AC-PLS-1Y-S2	Cisco AnyConnect Plus - 1-Year License	100-249
L-AC-PLS-LIC=	L-AC-PLS-1Y-S3	Cisco AnyConnect Plus - 1-Year License	250-499
L-AC-PLS-LIC=	L-AC-PLS-1Y-S4	Cisco AnyConnect Plus - 1-Year License	500-999

Term License	Banding SKU	Description	User Range
L-AC-PLS-LIC=	L-AC-PLS-1Y-S5	Cisco AnyConnect Plus - 1-Year License	1,000-2,499
L-AC-PLS-LIC=	L-AC-PLS-1Y-S6	Cisco AnyConnect Plus - 1-Year License	2,500-4,999
L-AC-PLS-LIC=	L-AC-PLS-1Y-S7	Cisco AnyConnect Plus - 1-Year License	5,000-9,999
L-AC-PLS-LIC=	L-AC-PLS-1Y-S8	Cisco AnyConnect Plus - 1-Year License	10,000-24,999
L-AC-PLS-LIC=	L-AC-PLS-1Y-S9	Cisco AnyConnect Plus - 1-Year License	25,000-49,999
L-AC-PLS-LIC=	L-AC-PLS-1Y-10	Cisco AnyConnect Plus - 1-Year License	50,000-99,999
L-AC-PLS-LIC=	L-AC-PLS-1Y-11	Cisco AnyConnect Plus - 1-Year License	100,000 or more

Table 3. Plus perpetual SKUs (total authorized users)

Perpetual License	User License	Description	SWSS SKU
L-AC-PLS-P-G	AC-PLS-P-25-S	Cisco AnyConnect Plus - Perpetual License/25 users	CON-EMCU-ACPL25
L-AC-PLS-P-G	AC-PLS-P-50-S	Cisco AnyConnect Plus - Perpetual License/50 users	CON-EMCU-ACPL50
L-AC-PLS-P-G	AC-PLS-P-100-S	Cisco AnyConnect Plus - Perpetual License/100 users	CON-EMCU-ACPL100
L-AC-PLS-P-G	AC-PLS-P-250-S	Cisco AnyConnect Plus - Perpetual License/250 users	CON-EMCU-ACPL250
L-AC-PLS-P-G	AC-PLS-P-500-S	Cisco AnyConnect Plus - Perpetual License/500 users	CON-EMCU-ACPL500
L-AC-PLS-P-G	AC-PLS-P-1K-S	Cisco AnyConnect Plus - Perpetual License/1,000 users	CON-EMCU-ACPL1K
L-AC-PLS-P-G	AC-PLS-P-1500-S	Cisco AnyConnect Plus - Perpetual License/1,500 users	CON-EMCU-ACPL1500
L-AC-PLS-P-G	AC-PLS-P-2500-S	Cisco AnyConnect Plus - Perpetual License/2,500 users	CON-EMCU-ACPL2500
L-AC-PLS-P-G	AC-PLS-P-3500-S	Cisco AnyConnect Plus - Perpetual License/3,500 users	CON-EMCU-ACPL3500
L-AC-PLS-P-G	AC-PLS-P-5K-S	Cisco AnyConnect Plus - Perpetual License/5,000 users	CON-EMCU-ACPL5K
L-AC-PLS-P-G	AC-PLS-P-10K-S	Cisco AnyConnect Plus - Perpetual License/10,000 users	CON-EMCU-ACPL10K
L-AC-PLS-P-G	AC-PLS-P-25K-S	Cisco AnyConnect Plus - Perpetual License/25,000 users	CON-EMCU-ACPL25K

Perpetual License	User License	Description	SWSS SKU
L-AC-PLS-P-G	AC-PLS-P-50K-S	Cisco AnyConnect Plus – Perpetual License/50,000 users	CON-EMCU-ACPL50K
L-AC-PLS-P-G	AC-PLS-P-100K-S	Cisco AnyConnect Plus – Perpetual License/100,000 users	CON-EMCU-ACPL100K
L-AC-PLS-P-G	AC-PLS-P-250K-S	Cisco AnyConnect Plus – Perpetual License/250,000 users	CON-EMCU-ACPL250K

Note: Plus perpetual licenses require active Cisco Software Support Service (SWSS) for software access and technical support.

4.2 Apex licenses (12- to 60-month term)

The AnyConnect Apex license tier provides the following services:

- Clientless (browser-based) VPN termination on the Cisco Adaptive Security Appliance
- VPN compliance and posture agent in conjunction with the Cisco Adaptive Security Appliance
- Unified compliance and posture agent in conjunction with the Cisco Identity Services Engine 1.3 or later
- Next-generation encryption (Suite B) with AnyConnect and third-party (non-AnyConnect) IKEv2 VPN clients
- Network Visibility Module
- ASA multicontext-mode remote access
- SAML Authentication (new in 4.4 with ASA 9.7.1 or later)
- All Plus services described above

Apex licenses are most applicable to environments previously served by the Cisco AnyConnect Premium, Shared, Flex, and Advanced Endpoint Assessment licenses.

Term License: L-AC-APX-LIC=

Refer to Table 4 for specific banding SKUs. Banding SKUs may be required when ordering from a Cisco partner.

(Available for 12- to 60-month terms. The default is 36 months.)

Select the license quantity matching your unique user count—minimum 25, no maximum.

Table 4. Apex term SKUs (total authorized users)

Term License	Banding SKU	Description	User Range
L-AC-APX-LIC=	L-AC-APX-5Y-S1	Cisco AnyConnect Apex – 5-Year License	25-99
L-AC-APX-LIC=	L-AC-APX -5Y-S2	Cisco AnyConnect Apex – 5-Year License	100-249
L-AC-APX-LIC=	L-AC-APX -5Y-S3	Cisco AnyConnect Apex – 5-Year License	250-499
L-AC-APX-LIC=	L-AC-APX -5Y-S4	Cisco AnyConnect Apex – 5-Year License	500-999
L-AC-APX-LIC=	L-AC-APX-5Y-S5	Cisco AnyConnect Apex – 5-Year License	1,000-2,499

Term License	Banding SKU	Description	User Range
L-AC-APX-LIC=	L-AC-APX-5Y-S6	Cisco AnyConnect Apex - 5-Year License	2,500-4,999
L-AC-APX-LIC=	L-AC-APX-5Y-S7	Cisco AnyConnect Apex - 5-Year License	5,000-9,999
L-AC-APX-LIC=	L-AC-APX-5Y-S8	Cisco AnyConnect Apex - 5-Year License	10,000-24,999
L-AC-APX-LIC=	L-AC-APX-5Y-S9	Cisco AnyConnect Apex - 5-Year License	25,000-49,999
L-AC-APX-LIC=	L-AC-APX-5Y-10	Cisco AnyConnect Apex - 5-Year License	50,000-99,999
L-AC-APX-LIC=	L-AC-APX-5Y-11	Cisco AnyConnect Apex - 5-Year License	100,000 or more
L-AC-APX-LIC=	L-AC-APX-3Y-S1	Cisco AnyConnect Apex - 3-Year License	25-99
L-AC-APX-LIC=	L-AC-APX-3Y-S2	Cisco AnyConnect Apex - 3-Year License	100-249
L-AC-APX-LIC=	L-AC-APX-3Y-S3	Cisco AnyConnect Apex - 3-Year License	250-499
L-AC-APX-LIC=	L-AC-APX-3Y-S4	Cisco AnyConnect Apex - 3-Year License	500-999
L-AC-APX-LIC=	L-AC-APX-3Y-S5	Cisco AnyConnect Apex - 3-Year License	1,000-2,499
L-AC-APX-LIC=	L-AC-APX-3Y-S6	Cisco AnyConnect Apex - 3-Year License	2,500-4,999
L-AC-APX-LIC=	L-AC-APX-3Y-S7	Cisco AnyConnect Apex - 3-Year License	5,000-9,999
L-AC-APX-LIC=	L-AC-APX-3Y-S8	Cisco AnyConnect Apex - 3-Year License	10,000-24,999
L-AC-APX-LIC=	L-AC-APX-3Y-S9	Cisco AnyConnect Apex - 3-Year License	25,000-49,999
L-AC-APX-LIC=	L-AC-APX-3Y-10	Cisco AnyConnect Apex - 3-Year License	50,000-99,999
L-AC-APX-LIC=	L-AC-APX-3Y-11	Cisco AnyConnect Apex - 3-Year License	100,000 or more
L-AC-APX-LIC=	L-AC-APX-1Y-S1	Cisco AnyConnect Apex - 1-Year License	25-99
L-AC-APX-LIC=	L-AC-APX-1Y-S2	Cisco AnyConnect Apex - 1-Year License	100-249
L-AC-APX-LIC=	L-AC-APX-1Y-S3	Cisco AnyConnect Apex - 1-Year License	250-499
L-AC-APX-LIC=	L-AC-APX-1Y-S4	Cisco AnyConnect Apex - 1-Year License	500-999
L-AC-APX-LIC=	L-AC-APX-1Y-S5	Cisco AnyConnect Apex - 1-Year License	1,000-2,499
L-AC-APX-LIC=	L-AC-APX-1Y-S6	Cisco AnyConnect Apex - 1-Year License	2,500-4,999
L-AC-APX-LIC=	L-AC-APX-1Y-S7	Cisco AnyConnect Apex - 1-Year License	5,000-9,999
L-AC-APX-LIC=	L-AC-APX-1Y-S8	Cisco AnyConnect Apex - 1-Year License	10,000-24,999

Term License	Banding SKU	Description	User Range
L-AC-APX-LIC=	L-AC-APX-1Y-S9	Cisco AnyConnect Apex - 1-Year License	25,000-49,999
L-AC-APX-LIC=	L-AC-APX-1Y-10	Cisco AnyConnect Apex - 1-Year License	50,000-99,999
L-AC-APX-LIC=	L-AC-APX-1Y-11	Cisco AnyConnect Apex - 1-Year License	100,000 or more

4.3 VPN only licenses (perpetual)

AnyConnect VPN Only licenses are purchased per ASA headend device for a specific number of maximum simultaneous connections. Unlike AnyConnect Plus and Apex licenses, AnyConnect VPN Only licenses are purchased for a specific headend device and not for the total number of unique (authorized) users. VPN Only licenses are most applicable to environments wanting to use AnyConnect exclusively for remote access VPN services but with high or unpredictable total user counts.

The VPN Only license tier provides the following services:

- VPN functionality for PC and mobile platforms, including per-application VPN on mobile platforms, Cisco phone VPN, and third-party (non-AnyConnect) IKEv2 VPN clients
- Clientless (browser-based) VPN termination on the Cisco Adaptive Security Appliance
- VPN-only compliance and posture agent in conjunction with the Cisco Adaptive Security Appliance
- FIPS compliance
- Next-generation encryption (Suite B) with AnyConnect and third-party (non-AnyConnect) IKEv2 VPN clients
- SAML Authentication (new in AnyConnect 4.4 with ASA 9.7.1 or later)

Note: AnyConnect VPN Only is licensed based on a single headend device and simultaneous connections (not authorized users). VPN Only licenses are an alternative to the AnyConnect Plus and Apex model. No other AnyConnect function or service (such as the Web Security Module, Cisco Umbrella Roaming, ISE Posture, Network Visibility, or Network Access Manager) is available with the AnyConnect VPN Only licenses. The VPN Only licenses cannot be transferred, rehosted, shared, combined, split, or directly upgraded to another VPN Only license size. These licenses do not coexist with Plus or Apex licensing or any retired AnyConnect licenses.

Note: AnyConnect VPN Only licenses require an active Cisco Software Support Services (SWSS) contract for software access and technical support. All ASA headends in a VPN Only license environment also must have active AnyConnect SASU support contracts. During a covered Smart Net Total Care™ return material authorization (RMA) replacement of an ASA hardware device, VPN Only licenses covered under an active SWSS contract will be moved to the replacement hardware provided by Cisco.

Perpetual License (Spare): L-AC-VPNO-xxxx= (xxxx = simultaneous user count from Table 4; may not exceed platform capabilities) Refer to Table 4 for specific SASU (support contract) SKUs.	Perpetual License (ASA Option): AC-VPNO-xxxx (xxxx = simultaneous user count from Table 4; may not exceed platform capabilities) Refer to Table 4 for specific SWSS (support contract) SKUs.
---	---

Table 5. VPN only SKUs (simultaneous connections/single headend)

Spare License	Description	SWSS SKU
L-AC-VPNO-25=	Cisco AnyConnect VPN Only - Perpetual License/25 simultaneous connections	CON-EMCU-ACVO25
L-AC-VPNO-50=	Cisco AnyConnect VPN Only - Perpetual License/50 simultaneous connections	CON-EMCU-ACVO50
L-AC-VPNO-100=	Cisco AnyConnect VPN Only - Perpetual License/100 simultaneous connections	CON-EMCU-ACVO100
L-AC-VPNO-250=	Cisco AnyConnect VPN Only - Perpetual License/250 simultaneous connections	CON-EMCU-AVOL250
L-AC-VPNO-500=	Cisco AnyConnect VPN Only - Perpetual License/500 simultaneous connections	CON-EMCU-ACVO500
L-AC-VNPO-1K=	Cisco AnyConnect VPN Only - Perpetual License/1,000 simultaneous connections	CON-EMCU-ACVO1K
L-AC-VPNO-2500=	Cisco AnyConnect VPN Only - Perpetual License/2,500 simultaneous connections	CON-EMCU-ACVO2500
L-AC-VPNO-5K=	Cisco AnyConnect VPN Only - Perpetual License/5,000 simultaneous connections	CON-EMCU-ACVO5K
L-AC-VPNO-10K=	Cisco AnyConnect VPN Only - Perpetual License/10,000 simultaneous connections	CON-EMCU-ACVO10K

ASA Option	Description	SWSS SKU
AC-VPNO-25	Cisco AnyConnect VPN Only - Perpetual License/25 simultaneous connections	CON-EMCU-ACVA25
AC-VPNO-50	Cisco AnyConnect VPN Only - Perpetual License/50 simultaneous connections	CON-EMCU-ACVA50
AC-VPNO-100	Cisco AnyConnect VPN Only - Perpetual License/100 simultaneous connections	CON-EMCU-ACVA100
AC-VPNO-250	Cisco AnyConnect VPN Only - Perpetual License/250 simultaneous connections	CON-EMCU-AVA250
AC-VPNO-500	Cisco AnyConnect VPN Only - Perpetual License/500 simultaneous connections	CON-EMCU-ACVA500

ASA Option	Description	SWSS SKU
AC-VPNO-1K	Cisco AnyConnect VPN Only - Perpetual License/1,000 simultaneous connections	CON-EMCU-ACVA1K
AC-VPNO-2500	Cisco AnyConnect VPN Only - Perpetual License/2,500 simultaneous connections	CON-EMCU-ACVA2500
AC-VPNO-5K	Cisco AnyConnect VPN Only - Perpetual License/5,000 simultaneous connections	CON-EMCU-ACVA5K
AC-VPNO-10K	Cisco AnyConnect VPN Only - Perpetual License/10,000 simultaneous connections	CON-EMCU-ACVA10K

Note: For headend devices supporting more than 10,000 simultaneous connections, more than one VPN Only license can be purchased to support the maximum simultaneous capacity of the platform. For example, if the device supports 20,000 connections, two L-AC-VPNO-10K= licenses can be purchased. For those devices, the physical PAK registration process does not apply. Spare licenses (L-AC-VPNO-xxxx=) are sent by eDelivery. ASA Options (AC-VPNO-xxx) will be printed physically and mailed together with the ASA ordered with this option.

5. Service offerings

Support and software updates are included for the duration of all AnyConnect term based licenses. Plus perpetual and VPN Only perpetual licenses require the additional purchase of Cisco Software Support Service (SWSS) to obtain software access and technical support. Cisco Smart Net Total Care support contracts for the headend termination devices must be purchased separately.

This support entitles customers to the services listed here for the full term of the purchased software subscription:

- Software updates and major upgrades to keep AnyConnect performing optimally with the most current feature set
- Access to the Cisco Technical Assistance Center, which provides fast, specialized support
- Registered access to Cisco.com

Please refer to the following link for more detailed information regarding Cisco Software Support Service:

<https://www.cisco.com/c/en/us/services/technical/software-support-service-swss.html>

6. License management

Cisco offers a variety of license management tools at the [License Management portal](#). A valid Cisco.com user name and password are required to use the portal.

When a Cisco Adaptive Security Appliance (ASA) is used with AnyConnect, you must register each individual ASA appliance to each AnyConnect Plus or Apex license that you purchase. The license registration process should not be completed for the Cisco Adaptive Security Virtual Appliance (ASAv), Cisco Firepower, Cisco ISE, Cisco IOS, or other headends. **See Section 6.0.4 for instructions on sharing your AnyConnect license with your Smart account, which is required for Firepower Threat Defense (FTD) 6.2.1 and later. Contract entitlement (Section 6.1) should be completed regardless of the headend. Otherwise you will not be able to download AnyConnect software or obtain tech support.**

The license registration process varies depending on the license purchased.

Note: When registering a license to your ASA, it is important that you confirm the serial number for your appliance by using the “Show Version” command or the appliance’s device manager.

Note: For all AnyConnect Plus and Apex licenses, the Adaptive Security Appliance (ASA) license emailed to you after activating your key will display only the simultaneous hardware user capacity of your appliance, not your authorized user license count or AnyConnect license tier (Plus or Apex). To look up the user license purchased or term remaining, please access your support contract through the Cisco Service Contract Center.

6.0.1 Plus and apex term licenses (L-AC-PLS-LIC= or L-AC-APX-LIC=)

The Product Activation Key (PAK) is used only for the initial headend serial number(s) that you register.

For subsequent registrations, you request an activation code on the Cisco.com license portal under “Get Other Licenses – Share License Process – ASA AnyConnect Term and Content.” You will be prompted to enter a source and target serial number. The source serial number can be any serial number currently sharing this license. The target serial number is the ASA serial number you wish to share it with. If the source serial number has multiple Plus or Apex licenses, you will be able to select multiple licenses to share at once. If you have multiple co-termed licenses, each of them should be shared with all the ASA serial numbers. The ASA key itself will not change when you share multiple licenses.

After completing this process, you will be emailed an activation code and instructions to complete the sharing process. You must repeat this process for each additional ASA serial number you wish to share the license with.

Only the Cisco.com ID tied to the initial license registration process can share your license with additional devices.

6.0.2 Plus perpetual (L-AC-PLS-P-G) and older plus or apex ordering (L-AC-APX-xYR-G, L-AC-PLS-xYR-G)

The Product Activation Key (PAK) will be used for all subsequent ASA device registrations. For each PAK registration submission you can associate only one Adaptive Security Appliance (ASA) on a single license registration page.

The same Product Activation Key (PAK) can be applied to multiple appliances by repeating this process.

If you have purchased multiple license tiers or user counts, register each activation key individually to all of your appliance serial numbers. A quantity of 1 should be used with all registrations.

6.0.3 VPN only (L-AC-VPNO-xxxx= and AC-VPNO=xxxx)

The PAK will be used for your ASA device registration, it is not used for any other Cisco headend device. This PAK can be used only once.

Note: This license cannot be transferred after it is registered, so please make sure you are registering the license for the correct ASA serial number from “show version.”

6.0.4 Firepower Threat Defense (FTD) 6.2.1 and later

In order to activate your AnyConnect Plus, Apex or VPN Only license(s) with Firepower Threat Defense (FTD) 6.2.1 or later, it must be shared with your Smart account. To complete the sharing process, please [open up a case with Cisco Global Licensing \(GLO\) using this link and fill in the requested information.](#)

If the above link is not available, you may send an email to licensing@cisco.com with the following subject and information filled in:

Subject: AnyConnect Smart License Sharing Request

Message body:

Please share the below AnyConnect license by provisioning Smart AnyConnect entitlement to the Smart Account and Virtual Account as specified below.

Cisco Cisco.com ID:

Smart Account Name or Domain ID:

Smart Virtual Account Name: Default/Other:

AnyConnect Product Activation Key (PAK):

AnyConnect License Type (Plus, Apex or VPN Only):

The above information is necessary to complete this request

6.1 Contract entitlement (Support and Software Center Access)

Support and Software Center access is included for the duration of subscription licenses. Plus perpetual and VPN Only licenses require the additional purchase of a support contract in order for you to receive support or access software. Support for the headend Adaptive Security Appliance or other Cisco product requires an active Smart Net Total Care support contract.

To use your Cisco.com ID for support and Software Center access, you must first locate the contract number generated with your order. The contract number is not the same as your product activation key or Cisco sales order. You must obtain your contract number directly from your Cisco reseller. A contract number is usually generated within a week after your product activation key eDelivery. When an order is placed with Cisco, your authorized reseller or account team can specify an existing contract number already belonging to your organization.

If your reseller is unable to link your contract number to your Cisco.com ID, you can request that the contract be linked to your Cisco.com ID directly by mailing web-help-sr@cisco.com with your contract number and Cisco.com ID and a short note requesting the linking to be completed for full access (support and Software Center downloads). Your Cisco.com ID profile details (company, address, etc.) must match the details on the order.

6.2 Evaluation licenses

Cisco offers 4-week Apex evaluation licenses that incorporate all Plus license functionality. To obtain an evaluation license, please visit: <https://www.cisco.com/go/license>.

Select the following: Get Other Licenses -> Demo and Evaluation -> Security Products -> AnyConnect Plus/Apex (ASA) Demo license.

6.3 Export classification

Cisco AnyConnect U.S. Export Classification: <https://tools.cisco.com/legal/export/pepd/Search.do>

Commodity Classification Automated Tracking System (CCATS): **Self-Classified/Mass Market**

U.S. Export Control Classification Number (ECCN): **5D992**

U.S. Encryption Registration Number (ERN): **R104011**

French ANSSI declaration approval number: **1211725**

6.4 Strong encryption licenses (ASA)

To obtain a free strong encryption license, please visit: <https://www.cisco.com/go/license>.

Get Other Licenses -> IPS, Crypto, Other -> Security Products -> Cisco ASA 3DES/AES License

6.5 Frequently Asked Questions (FAQ)

<https://www.cisco.com/c/en/us/support/docs/security/anyconnect-secure-mobility-client/200191-AnyConnect-Licensing-Frequently-Asked-Qu.html>.

7. Product licensing terms and conditions

The licensing terms and conditions are listed in the [Supplemental End User Agreement \(SEULA\)](#). The Cisco AnyConnect privacy policy can be found at: <https://www.cisco.com/web/siteassets/legal/privacy.html>.

8. Additional AnyConnect licensing questions

For further information, questions, and comments, please contact anyconnect-pricing@cisco.com.