



NASA SEWP VI ORDERING GUIDE

NASA SEWP VI



Solutions for
Enterprise-
Wide
Procurement

Contract Holder

DES NASA SEWP VI Contracts

Category B
80TECH26D1918
PoP: November 2026 – 2036

Category C
80TECH26D0228
PoP: November 2026 - 2036

Program Support

Order Issues and
Post-Delivery Contacts

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SEWP HELPLINE

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SEWP PMO Hours:
M-F, 7:30AM – 6PM (ET)

SEWP OVERVIEW NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support-more than 50,000 orders a year.

FAIR OPPORTUNITY FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding \$10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool (QRT) is the recommended method to assist in this activity and augment the required decision documentation. The SEWP QRT will automatically include Contract Holders (CHs) within a selected Group or based on a suggested source.

WHAT'S IN SCOPE FOR SEWP VI? SEWP is designed to provide a broad suite of ITC/AV solutions and services. Technology is ever-evolving and for that reason SEWP's processes enable our CHs to add new commercial technology and IT services to their contract daily, as requested by our customers. The focus of SEWP is on the full suite of technology offerings that simplify Governmental access and Industry offerings across the entire ITC/AV solutions and services landscape. SEWP is composed of three (3) scope categories detailed below:

- Category A - ITC/AV Solutions
- Category B - Enterprise-Wide ITC/AV Service Solutions
- Category C - Mission-Based ITC/AV Service Solutions

If you would like SEWP to determine if your requirement is within scope of the SEWP VI contract, please send an overview and/or bill of materials (BOM) to help@sewp.nasa.gov and we will quickly review and provide feedback.

ORDERING PROCESS The internal ordering process of each Agency varies. The process and accompanying forms for Purchase Requests (PR) and Delivery Orders (DO) that are issued against a SEWP contract is defined by the issuing Agency, not the NASA SEWP Program Management Office (PMO). The typical process is for an end-user to determine a requirement and generate a PR.

The PR along with any necessary funding information is sent to that Agency's procurement office which results in the issuance of a DO. Any valid Federal Agency DO form, and the associated DO number may be used. The NASA SEWP PMO does not issue DOs - these must be issued through the issuing Agency's procurement office. The SEWP PMO reviews, processes and tracks issued DOs and forwards them to the CHs.

Some Agencies have special requirements for issuing IT DOs. It is the Issuing Agency's COs' responsibility to be aware of any Agency-specific policies regarding issuing orders via an existing contract vehicle and GWACs. There are no requirements under the SEWP Contracts for issuing Agencies to use other intermediary procurement offices, except as directed through their own internal policies. If modifications are made to any order, these modifications must also route through the SEWP PMO.



A SBA-APPROVED MENTOR- PROTÉGÉ JOINT VENTURE (MPJV) BETWEEN ESM & DVS

DIRECT ENTERPRISE SOLUTIONS (DES) IS A NEXT-GEN MPJV THAT SMARTLY EXECUTES CUTTING EDGE TECHNOLOGY

OUR SOLUTIONS



CYBERSECURITY OPERATIONS

- Leading-edge cybersecurity with tailored development, deployment, integration, operations, and modernization grounded in Zero Trust
- 24x7 Security and Enterprise Operations Center models for on-site, remote, or hybrid environments:
 - Fusion of cyber threat intelligence into operations and processes
 - Continuous research, monitoring, hunt, and analysis of emerging cyber threats and Advanced Persistent Threats (APTs)
 - Comprehensive incident response, forensics, and malware analysis
 - Full scope penetration testing backed up with IV&V
 - Computer Network Defense (CND) – infrastructure architecture and management
 - Information assurance, identity access, and PKI management
- Automation processes such as Security Orchestration, Automation, and Response (SOAR); AI and ML; Robotic Process Automation (RPA); and automated vulnerability/patch management for improved cybersecurity posture
- Holistic cloud security deployment for data integrity and privacy



ENGINEERING & IT SUPPORT SERVICES (ITSS)

- Comprehensive experience with leading IT Service Management platforms such as BMC Helix (Remedy)® and ServiceNow®, offering a full spectrum of design, architecture, and engineering implementation
- Agile ITIL® execution supporting development and sustainment of critical capabilities and infrastructure
- DES' Integrated Delivery Model (IDM) aligns with best practices from ITIL®, PMBOK®, and Agile methodologies



PROFESSIONAL SERVICES

- Extensive expertise in Risk Management Framework (RMF) and Continuous Monitoring (CM) for large-scale environments that expedite Assessment and Authorization (A&A) processes, ensuring swift attainment and sustainment of Authority to Operate (ATO)
- Experienced logistics and training experts to ensure continuity of exceptional supply chain operations

MPJV
TEAM



is a Minority and SBA-Certified Woman-Owned Small Business (WOSB) that delivers premier IT support services to Federal and DoD customers globally



is a Service-Disabled Veteran-Owned business and has delivered IT services on more than forty contracts for agencies throughout the federal government since 2012

SERVICENOW EXPERTISE

- Enterprise ServiceNow implementation
- ITSM, HRSD, SPM, ITAM & SecOps expertise
- ServiceNow workflow automation
- Asset visibility and management
- Dashboards, analytics & reporting

CAGE CODE | 8KTM9
UEI | EWWLFBG2Z849

LET'S CONNECT

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Corporate Certifications held by individual MPJV Members