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Engagement

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Leadership Advisory Services



In Association with Academy Leadership

Organization Net Leadership Self Evaluation

Read the statements and indicate how often your organization exhibits the behavior. Use the scale:

1- Almost Never 2- Infrequently 3- Frequently 4- Almost Always

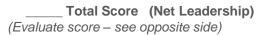
- 1. Customer feedback about interaction with my employees is very positive
- _____2. My employees often bring me good ideas for improving our operation
- My employees work together well and are positive in interacting
- _____4. My employees understand and support our organization's vision
- 5. My employees consistently bring new ideas for serving customers in new ways
- _____6. My team challenges itself to be best-in-class in their functions
- _____7. Employees get regular performance feedback, and we routinely recognize good results
- 8. When we encounter challenges, my team spontaneously brings alternative solutions
 - 9. I rarely have issues with employee turnover or attracting new employees
 - _ 10. My customers are enthusiastic about our relationship and promote our business to others

Total Positive Score

- _____1. I often must intervene in squabbles or calm people down
- _____2. I get surprise 'bad news' unpaid bills, write offs, missed schedules regularly
- _____3. Change is difficult to implement, and employees fall back on old ways of doing things
- 4. Internal business processes are often ignored or skipped
- _____5. We have lots of finger pointing when things do not go well
- _____ 6. Employees often struggle with their jobs when conditions deviate from 'normal'
- _____7. Customers express concern over internal issues that they were told about by employees
- 8. The financial performance of my business is lower than that of my peers, for no clear reason
- 9. Stress levels are high for nearly everyone at work
 - ____ 10. Quality of products and services is constantly an issue, even with systems in place

Total Detractor Score

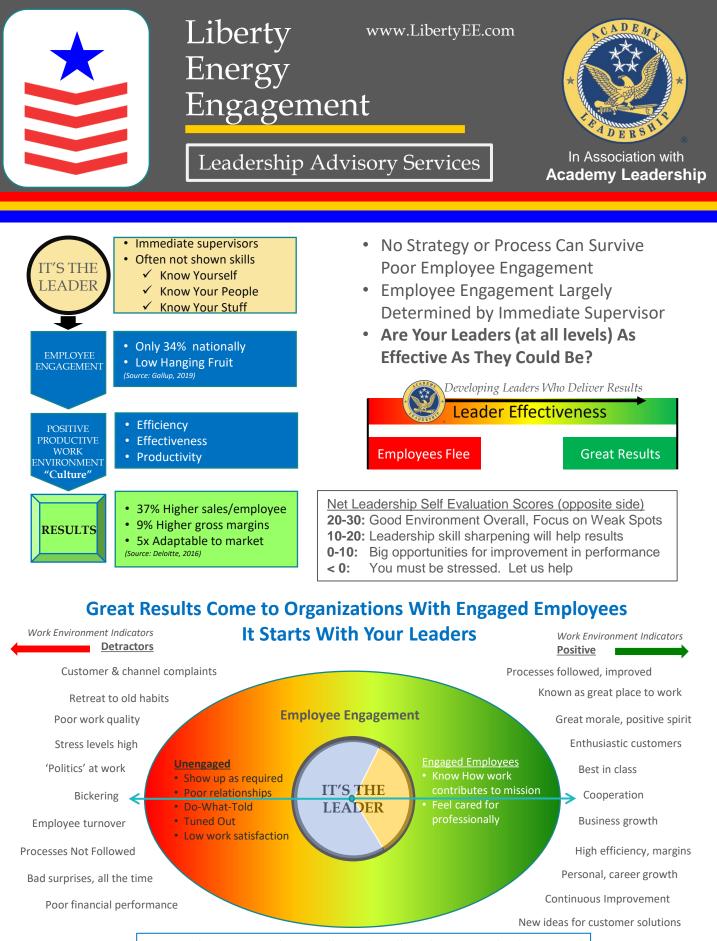








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To Develop Your Leaders at All Levels, call Andy Foerster (513) 581-1844