



THE IT SUPPORT STARTER KIT *for Small Businesses*

*Everything you need to protect,
streamline, and scale your
business—without hiring in-
house IT.*

Are You Winging It with Your IT?



If you're like many small business owners, you're juggling your operations, your people, and your tech—all at once. But IT isn't something to leave to chance.

This starter kit will help you:

- Understand what good IT support looks like
- Identify gaps in your current setup
- Learn how to reduce risks and downtime
- Prepare your business for secure growth

Your IT Essentials: What Every Small Business Should Have

Cybersecurity Basics

- ☐ Antivirus/anti-malware installed on all devices
- ☐ Firewalls properly configured
- ☐ Password manager in use
- ☐ MFA (Multi-Factor Authentication) enabled
- ☐ Phishing/email security training for staff

Data Backup & Recovery

- ☐ Daily cloud backups enabled
- ☐ Backup tested monthly
- ☐ Disaster recovery plan written

Help Desk & Support

- ☐ Documented process to get IT support
- ☐ Employee onboarding/offboarding support
- ☐ Hardware/software inventory maintained

Monitoring & Maintenance

- ☐ Devices updated and patched weekly
- ☐ Server/network health monitored
- ☐ Downtime alerts configured

Growth Readiness

- ☐ Scalable network setup
- ☐ Cloud tools integrated and optimized
- ☐ IT policies in place for remote/hybrid workers

Short stats or talking points:



SMALL BUSINESS CYBERSECURITY: STATS YOU CAN'T IGNORE



\$120,000+

The average cost of a data breach for a small business



\$137–\$427
/min/user

The cost of downtime –
every. single. minute.



60%

of SMBs that lose data go
out of business within 6 months

You Don't Need an IT Department—You Just Need the Right Partner.



At Remote Shield IT, we specialize in helping Philadelphia-area small businesses get expert IT support—without the cost of full-time staff. We offer:

-  Cybersecurity Monitoring & Patch Management
-  IT Consulting & Cloud Setup
-  Break/Fix Support
-  Flexible Monthly Contracts

Want Us to Review Your Checklist With You?



Schedule a free 20-minute consult—we'll review your current setup and give recommendations (no strings attached).

Book your call here:

[➔ www.remoteitshield.com](https://www.remoteitshield.com)

Or email us directly: support@remoteshielddit.com