MICHAEL MENDOZA, MD, MPH, MS

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SUMMARY

As a respected community leader and family physician, I am passionate about mobilizing people and information to deepen our collective conversation to advance the greater good, promote health equity, and improve population health and wellness. I am a trusted advisor on internal and community-wide relationships and opportunities, and I bring distinguished leadership experiences and a unique array of multi-sector relationships within Rochester, the Finger Lakes region, Albany, and New York State.



CORE COMPETENCIES

- Visionary leadership
- Fiscal and administrative acumen
- Respected community voice
- Analytic, data-driven approach

- Comfort with uncertainty
- Published author in a wide range of academic and popular media

EXPERIENCE

Chief Operating Officer, Senior Vice President, Trillium Health, Rochester, NY (January 2025-present)
Responsible for implementing Trillium Health's strategic framework, collaborating with leadership to increase access to programs and services, promoting operational excellence, and managing resources to help the organization achieve its goals as a Federally Qualified Health Center.

Professor of Clinical Family Medicine, Public Health, and Nursing, University of Rochester School of Medicine and Dentistry, Rochester, NY (August 2009-present)

- **Primary Care Physician:** Caring for 500 patients, I prioritize prevention and chronic illness management for patients and families who have been impacted by poverty or marginalized by our health care system.
- Academic Hospitalist: I provide direct clinical care to acute and critically ill hospitalized patients and supervise care and education of family medicine physicians in training.
- **Educator**: I am a lecturer and clinical preceptor for faculty, post-graduate, and undergraduate students, seeking to inspire the future primary care workforce.
- **Researcher**: I am the Co-Principal Investigator on multiple grants focusing on perinatal oral health disparities within communities of color in Rochester.
- Author: Edited, authored, and co-authored 30+ scientific publications, 10+ books or book chapters, and 30+ national scientific presentations.

Commissioner of Public Health, Monroe County, NY (April 2016-March 2024)

Provided principal strategic and managerial oversight over a wide range of services designed to promote health and protect the public from disease and environmental hazards through education, preventive services, and enforcement of health codes and medical policies. Oversaw clinical services, maternal and child health, environmental health, communicable disease prevention, early childhood development, public health preparedness, toxicology laboratory, and medical examiner services. Developed close multi-sector partnerships including health care, higher education, K-12 education, labor, faith community, community-based nonprofits, business, local media, and municipalities at all levels of government. Led public health response to COVID pandemic for Monroe County and surrounding region.

Key accomplishments:

- Grew budget and staff from \$62.2 million and 223 employees to \$83.3 million budget and 287 employees.
- Managed \$2+ million in federal and state emergency funding, expanded staff 6-fold during COVID pandemic.
- Oversaw the administration of 170,000 COVID vaccines within county clinics, coordinated administration of nearly one million vaccines regionwide.
- Distributed 31,436 naloxone kits and 500+ public naloxone emergency boxes throughout Monroe County.
- Delivered 300+ community presentations and hundreds of local live and pre-recorded media appearances.

Medical Director, Highland Family Medicine, Rochester NY (August 2009 - December 2016)

- General oversight for clinical practice and operations for large family medicine residency teaching practice comprised of 7 clinical teams encompassing 20 faculty physicians, 13 nurse practitioners, 30 resident physicians, clinical pharmacists, nurses, and over 150 staff.
- Oversaw operations for largest portion of Department's \$13 million budget which was primarily driven by 67,000 outpatient visits annually and population-based quality improvement programs for 22,000 unique patients.
- Oversaw clinical building expansion, implemented overhaul of Epic electronic health record.
- Secured national quality improvement certifications including NCQA-Patient Centered Medical Home Level 3, RWJF PCT-LEAP Recognition, and NCQA Diabetes Recognition Program.

National Health Service Corps Physician, Chicago, IL (August 2005 – July 2009)

- Full-time primary care family physician in FQHC setting, leadership in diabetes quality improvement
- Access Community Health Network (August 2005 July 2007)
- Chicago Family Health Center (August 2007 July 2009)

COMMUNITY ENGAGEMENT

Member, Inclusion, Diversity and Outreach Committee, George Eastman Museum (2024-present)

Board Member, Willow Domestic Violence Center of Rochester (2016-present)

- Board Chair, Board of Directors (2021-2023)
- Vice Chair, Board of Directors (2020-2021)
- Strategic Planning Committee Chair (2020-2021)
- Executive Committee (2020-2024)

Board Member, Greater Rochester Regional Health Information Organization (2016-present)

Secretary (2022-2024)

Board Member, Common Ground Health (2016-present)

Member, Advisory Committee, New York Health Foundation (2023-present)

Member, Advisory Board, Northstar Network LLC (2023-2024)

Member, New York State Association of County Health Officials (2016-2024)

- Board Member (2019-2024)
- Emerging Issues Committee Chair (2022-2024)

Member, Public Health and Mental Health Committee, New York State Association of Counties (2019-2024)

EDUCATION, TRAINING, AND CREDENTIALS

Bachelor of Arts (BA), with Honors, Environmental Studies. The University of Chicago, Chicago, IL (1996) Bachelor of Arts (BA), fulfilled requirements, Biological Sciences. The University of Chicago, Chicago, IL (1996) Doctor of Medicine (MD). The University of Chicago, Chicago, IL (2001)

Master of Public Health (MPH). University of Illinois – Chicago, Chicago, IL (2001)

Master of Science of Business Administration (MS). University of Rochester, Rochester, NY (2012)

Postdoctoral Training

Residency in Family and Community Medicine. University of California, San Francisco (2001-2004) Fellowship in Resident Teaching. University of California, San Francisco (2003-2004) Chief Resident. Family and Community Medicine University of California, San Francisco (2004-2005) Certificate in Biomedical Informatics. American Medical Informatics Association (2008)

Licensure and Board Certification

Medical License. New York State (2009-present), Illinois (2005-2011), California (2002-2006)

Board Certification. American Board of Family Medicine, Diplomate (2004-2014, recertified 2014-2024)

Board Eligible. American Board of Preventive Medicine, Addiction Subspecialty (2019)