# Service Delivery Models

The maturity of the client-consulting firm relationship can be measured by the level of risk and responsibility each is willing to take during an engagement. Our client solutions and services span this continuum.

## **Staff Augmentation**

We source, recruit, and place one or more contract resources who meet skill requirements you provide. You retain responsibility for day-to-day contractor work assignments and outcomes.



#### **Managed Services**

Working to shared SLAs, we take on defined, day-to-day functions (e.g., support, maintenance, operations) to help you improve operations and lower cost.

#### **Strategic Consulting**

We provide one or more practice-based subject matter experts to advise you – usually short-term – on strategic planning and decision making. You remain primarily responsible for decisions and outcome.

### **SOW Based Projects**

We assume end-to-end project responsibility and provide deliverables to a defined goal, taking full responsibility for staffing, managing, and delivering work products to meet your stated objectives