

YOUiversal Care Compliance Recovery Participation Agreement

EXECUTIVE PURPOSE

This Agreement establishes participation in the YOUiversal Care Compliance Recovery and Community Concierge Program. The Program assists providers in identifying, engaging, screening, documenting, attributing, risk stratifying, and navigating patients associated with payer-identified missed compliance-mandated healthcare services. The Program is intended to recover payer-identified compliance opportunities, not to participate in or share resulting clinical revenue. All recovered compliance revenue remains with the Provider.

CMS AND PAYER METHODOLOGY

For nearly twenty (20) years, partners of YOUiversal Care have architected, developed, implemented, and refined the compliance grading, attribution, quality measurement, risk adjustment, and performance evaluation algorithms utilized throughout the healthcare industry by CMS, Medicare Advantage plans, commercial payers, Accountable Care Organizations, and other healthcare organizations.

These methodologies are used to evaluate hospitals, physicians, provider organizations, and patient populations and may directly impact quality performance, compliance performance, attribution accuracy, reimbursement opportunities, quality incentives, shared savings performance, risk adjustment outcomes, and payer contract economics.

The CMS/Payer Report Card utilized by YOUiversal Care reflects documented payer and CMS-identified opportunities and reveal missed revenue opportunities, hidden penalties, quality deficiencies, attribution issues, and compliance gaps.

SERVICES PROVIDED

YOUiversal Care provides patient outreach and engagement, AI-assisted Quarterly Health Risk Assessments (HRAs), compliance screening, attribution support, clinical risk stratification, My MD Hub Health Records, care navigation services, Community Concierge participation, compliance recovery reporting, provider performance analytics, and ancillary service coordination support.

Quarterly AI-assisted HRAs identify emerging medical necessities, compliance deficiencies, risk factors, preventive care opportunities, attribution opportunities, and recommended follow-up services. Medical necessities identified through the assessment process shall be connected and coordinated at no additional charge.

DEFINITIONS

Screened Patient: completed assessment and compliance evaluation.

Documented Patient: recorded compliance gaps, preventive opportunities, attribution status, and recommendations.

Risk Stratified Patient: classified as Low, Moderate, or High Risk.

Active Compliance Recovery Patient: a patient who has completed a YOUiversal Care assessment response, has been screened, documented, risk stratified, and provided appropriate follow-up recommendations. Each completed response is intended to identify and document one or more preventive, compliance, attribution, quality, risk adjustment, and/or medically necessary care opportunities while connecting the patient to appropriate reimbursable healthcare services when indicated.

PATIENT ATTRIBUTION AND COMPLIANCE ACTIVITY

Each completed patient assessment response contributes to preventive care compliance, quality measure compliance, attribution confirmation, risk stratification, care gap identification, medical necessity identification, referral opportunity identification, and ancillary service opportunity identification.

When medically appropriate, YOUiversal Care facilitates connection to reimbursable medically necessary services, office visits, virtual visits, ancillary services, referrals, diagnostics, and other recommended follow-up care at no additional charge.

Each completed patient response is intended to create measurable compliance, quality, attribution, preventive care, and clinical value.

PERFORMANCE OBJECTIVES

Minimum compliance recovery objective: 60%.

Expected compliance recovery objective: 80%+.

Exceptional compliance recovery objective: 95% in highly engaged populations.

Active Compliance Recovery Patients shall be evaluated through AI-assisted quarterly HRAs designed to identify compliance deficiencies, risk changes, emerging medical necessities, attribution opportunities, preventive opportunities, and recommended care opportunities.

PATIENT CENSUS MANAGEMENT

Provider participation fees shall be based upon the Active Compliance Recovery Patient census.

The patient census shall be reviewed and updated quarterly in conjunction with the Program's AI-assisted quarterly HRA process.

Newly enrolled patients shall be added upon completion of screening, documentation, and risk stratification activities.

Patients who have not completed a qualifying assessment response, interaction, engagement activity, or other Program participation activity for eighteen (18) consecutive months shall be classified as inactive and removed from the Active Compliance Recovery Patient census.

Only Active Compliance Recovery Patients shall be included in participation fee calculations.

VALUE CREATION THROUGH STEALTH WORKFLOW INTELLIGENCE

YOUiversal Care utilizes proprietary Stealth Workflow Intelligence to continuously identify, document, and connect preventive, compliance, attribution, quality, risk adjustment, and medically necessary care opportunities.

Provider fees are assessed only after a patient responds and measurable preventive, compliance, attribution, quality, risk adjustment, or medically necessary care value has been created.

Each completed patient response is designed to identify and document one or more preventive care opportunities, compliance opportunities, attribution opportunities, quality measure opportunities, risk adjustment opportunities, and medically necessary care opportunities.

When medically appropriate, YOUiversal Care facilitates connection to office visits, virtual visits, diagnostics, referrals, ancillary services, and other reimbursable healthcare services.

The parties acknowledge that the value generated through each completed patient response is intended to substantially exceed the applicable monthly participation fee.

FEES AND PAYMENT - The only PMPM tied directly to payer-mandated compliance recovery.

Base Participation Fee: \$8.00 per Active Compliance Recovery Patient per month.

Optional Discounts:

☐ Hyperlink Access Discount (-\$1.00 PMPM)

☐ AutoPay Discount (-\$1.00 PMPM)

Effective Rate:

\$8.00 PMPM (No Discounts)

\$7.00 PMPM (One Discount)

\$6.00 PMPM (Both Discounts)

Billing begins sixty (60) days following patient activation. Initial invoice due Net 60. All subsequent invoices are due Net 30.

No implementation fees, onboarding fees, startup fees, or software licensing fees.

COMMUNITY CONCIERGE PARTICIPATION

Provider shall participate in the Community Concierge Program unless Provider elects otherwise in writing. The Program provides affordable patient access pathways, office visit opportunities, virtual visit opportunities, ancillary service opportunities, improved patient retention, My MD Hub Health Records, and reduced administrative burden.

MY MD HUB HEALTH RECORDS

Every participating patient receives complimentary My MD Hub Health Records at no additional cost to the Provider or patient. Standby access to patient controlled health records sharing stops the 800+ record requests or transfers each month.

PATIENT ACCESS AND FINANCIAL AFFORDABILITY

Most insurance plans provide preventive and primary care services with limited or no deductible application and minimal patient cost-sharing requirements.

As a result, identified preventive, compliance, attribution, and medically necessary care opportunities may often be addressed with limited patient financial barriers, supporting improved participation, engagement, compliance recovery, and patient outcomes.

CONTINUOUS COMPLIANCE MONITORING

CMS, Medicare Advantage plans, ACOs, commercial payers, and other value-based programs routinely update quality, compliance, attribution, and performance measurements throughout the year. Quarterly reassessment allows newly identified deficiencies, changing risk factors, care opportunities, attribution opportunities, and medical necessities to be addressed promptly.

PROVIDER VALUE ACKNOWLEDGMENT

Typical primary care populations may contain \$200,000-\$350,000 annually in CMS and payer-documented missed compliance opportunities.

Quarterly reassessment creates ongoing opportunities for identifying new medical necessities, compliance gaps, preventive care opportunities, attribution opportunities, office visits, virtual visits, ancillary services, referrals, quality improvements, and patient engagement activities.

Provider retains 100% of all revenue generated through recovered compliance services, office visits, virtual visits, ancillary services, Community Concierge participation, quality incentives, shared savings, and associated clinical activities.

YOUuniversal Care does not participate in recovered compliance revenue.

PERFORMANCE REPORTING

YOUUniversal Care shall provide reporting including patients screened, patients documented, risk stratification outcomes, compliance recovery percentages, attribution activity, Community Concierge participation, ancillary opportunity identification, and visit activity summaries.

HIPAA AND BUSINESS ASSOCIATE AGREEMENT

YOUUniversal Care agrees to comply with HIPAA and applicable privacy and security regulations. This section constitutes the parties' Business Associate Agreement.

CONFIDENTIALITY

Each party agrees to maintain the confidentiality of non-public information received from the other party.

TERM AND TERMINATION

Either party may terminate this Agreement upon ninety (90) days written notice. Outstanding balances remain due and payable.

EXHIBIT A – CMS AND PAYER DOCUMENTED COMPLIANCE RECOVERY OPPORTUNITY

Typical Primary Care Population Opportunity: \$200,000-\$350,000 annually in payer-identified missed compliance services.

Performance Targets:

60% Minimum Recovery

80%+ Expected Recovery

95% Exceptional Recovery

Quarterly Opportunity Expansion:

Preventive care opportunities

Attribution opportunities

New medical necessities

New compliance deficiencies

New ancillary opportunities

New referral opportunities

New office visit opportunities

New virtual visit opportunities

New quality improvement opportunities

Provider retains 100% of recovered compliance revenue, office visit revenue, virtual visit revenue, ancillary revenue, Community Concierge revenue, quality incentive improvements, and shared savings

improvements.

YOUuniversal Care Compensation:

Base Rate \$8.00 PMPM

Hyperlink Access Discount -\$1.00 PMPM

AutoPay Discount -\$1.00 PMPM

Effective Rate Range \$6.00-\$8.00 PMPM

Payments Due:

Initial Invoice Net 60

Future Invoices Net 30

ACCEPTANCE AND AUTHORIZATION

YOUuniversal Care Holdings LLC

Authorized Representative: Doug Sparks, CEO & Co-Founder

Signature: _____

Printed Name: _____

Date: _____

Provider Organization

Authorized Representative: _____

Title: _____

Signature: _____

Printed Name: _____

Date: _____