

## Meet Our Leadership



### Doug Raucy – Founder

Founder and former director of Allstate's National Catastrophe Team & Center; founder and former CEO of Prepared Insurance, Access Home, and Maison Insurance; former owner/CEO of ClaimCor; former COO of IBHS.



### Gordon Baker – President

Former Assistant Vice President with FedNat Insurance; Claims Director with Nationwide Insurance. Gordon specializes in teamwork and operational excellence. He also shares quotes to enhance one's life and character.



### Scott Gould – Claims Manager

Scott brings 20 years of insurance experience with Progressive, Farmers and FedNat. Scott focuses on exemplary claims handling and effective operational performance.

## We stand above the rest.

But with so many IA firms to choose from, why should you partner with us?

### Speed & Precision

Quality of speed and precision is the metrics on which the industry is judged. For that reason, rapid handling of claims with accurate servicing is the cornerstone of our company.

### Technology & Empathy

At every interaction, our team adjusts the customer with empathy and understanding; then, adjusts the claim.

Our company implements technology in exciting ways. To find out how, give us a call or contact us through our website!



Modern Claims  
Solutions, LLC.  
**680 S CACHE ST. SUITE  
100-8640  
JACKSON, WY 83001**

*Mailing Address:*

Modern Claims  
Solutions, LLC.  
**16404 Brieva De Avila  
Tampa, FL 33613**



Modern  
Claims  
Solutions,  
LLC.

*A full-service adjusting firm  
supporting the insurance  
industry and its customers.*



## Mission Statement

Modern Claims Solutions provides carriers with superior service to increase their company's profitability and enhance their customer's experience.

## Pledge

Our commitment to service is a defining factor that separates us from others.

Setting high benchmarks for claims handling and offering practical long-term claims solutions are biproducts of our commitment to quality.

Phone: 1-888-243-2142

Email: [info@modernclaimssolutions.com](mailto:info@modernclaimssolutions.com)

Web: [www.modernclaimssolutions.com](http://www.modernclaimssolutions.com)

## This is our story.

### About Us

In 2022, after noticing a need in the industry for elite teams of Independent Adjusters to support insurance carriers – handling daily claims and helping to support carriers' responses to catastrophes, Modern Claims Solutions, LLC was established. In November, Doug began bringing together a team of experienced industry professionals with decades more of experience on the carrier-side of the industry to assist in building an organization that fulfills his vision. No other independent adjusting firm can compete with Modern Claims Solutions team's knowledge of the industry and its dedication to service. Our highly professional and proficient team of multi-lined adjusters is confident that we can meet ALL claims management needs.

### Imagery & Stylized Logo

Our corporate office is in Jackson, Wyoming. Doug, the company's owner and wife, Judey, met working in the Grand Teton National Park during their sophomore college summer. Their joy of the Teton Range greatly influenced their selection of the company's birthplace.

## Products & Services

### Services

- Catastrophe Response
- Daily Claims Handling
- Desk Adjusting Solutions
- Automotive & Property Damage
- Automotive Liability
- Personal & Commercial Lines
- Commercial Property
- Commercial Liability
- Workers Compensation
- Customized Solutions

We tailor our claims management process to meet the needs of your company. If you'd like more information on the services we offer, please go to [www.modernclaimssolutions.com/services](http://www.modernclaimssolutions.com/services).