

Customer-Supplied Garment Acknowledgment Form

Customer Information:

- **Customer Name:** _____
- **Company/Organization (if applicable):** _____
- **Phone Number:** _____
- **Email Address:** _____

Garment Information:

- **Type of Garment(s) (e.g., T-shirts, hoodies, jackets):**
- **Quantity:** _____
- **Material Composition (if known):** _____
- **Condition of Garment(s) upon delivery (e.g., new, used, washed):** _____

Acknowledgement and Agreement:

By signing below, I, the undersigned customer, acknowledge and agree to the following regarding the garments I have supplied to Right Hand Print for customization:

1. **Garment Condition and Suitability:** I understand that the quality, material composition, and prior treatment (e.g., washing, starching) of customer-supplied garments can significantly impact the printing process and the final print quality. I confirm that I am supplying these garments to Right Hand Print in their current condition.
2. **Risk of Damage:** I acknowledge that while Right Hand Print will exercise reasonable care in handling and printing on my garments, **I assume all risks associated with potential damage, inconsistencies, or defects that may occur during the printing process.** This includes, but is not limited to, scorch marks, discoloration, pinholes, tears, misprints, or issues arising from the garment's reaction to heat, pressure, or inks.

3. **No Responsibility for Imperfections:** I understand that Right Hand Print is **not responsible for replacing or reimbursing me for any customer-supplied garments that are damaged, blemished, or rendered unusable during the printing process.** This includes garments that may not hold the print correctly due to fabric type, coatings, or other inherent characteristics.
4. **Print Quality on Supplied Garments:** I acknowledge that Right Hand Print cannot guarantee optimal print adhesion, vibrancy, or durability on all customer-supplied garment materials. The final print quality may vary from what is achieved on garments sourced directly by Right Hand Print.
5. **Spoilage Allowance (Optional, but recommended for larger orders):** I understand that a certain percentage of spoilage (typically 1-5%) is common in the custom printing industry, especially with customer-supplied garments. I agree that **I will provide an adequate quantity of garments to account for potential spoilage, if advised to do so by Right Hand Print.**

I have read and understand the terms of this agreement and voluntarily agree to its provisions.

Customer Signature: _____

Printed Name:

Date: _____

For internal use by Right Hand Print:

- **Received By:** _____
- **Date:** _____