

## **Right Hand Print and Apparel: Returns & Refunds Policy**

At Right Hand Print and Apparel, your satisfaction is our priority. If you're not completely happy with your purchase, here's how we can help:

### **Returns**

We accept returns within **5 business days** of the delivery date if your products are **defective, damaged, or not as described**.

To start a return:

1. **Email our customer service team at [Thomas@righthandprint.com](mailto:Thomas@righthandprint.com).**
2. Include your **order details**, a **brief explanation** of the issue, **photos**, and your **invoice number**.
3. We'll then send you instructions on how to return the item(s).

**Important:** Returned items must be **unused, unworn, and in their original packaging with all tags attached**.

We reserve the right to refuse returns if these conditions aren't met or if the return is initiated after the 5-business-day window.

### **Refunds**

Once we receive and inspect your returned item(s), we'll process your refund within **5 business days**. The refund will go back to your original payment method.

Please note:

- **Shipping charges are non-refundable.**
- **You're responsible for return shipping costs** unless the return is due to our error.

### **Exchanges**

If you'd like to exchange an item for a different size, color, or design, please follow the return process outlined above and indicate that you'd prefer an exchange. Once we receive your returned item(s), we'll process the exchange promptly, depending on item availability.

### **Custom Orders**

**Customized or personalized prints are non-returnable and non-refundable** unless they arrive defective or damaged. We strongly encourage you to review all specifications carefully before placing a custom order to ensure accuracy.

### **Contact Us**

Have questions about our returns and refunds policy? Don't hesitate to reach out to our customer service team at **[Thomas@righthandprint.com](mailto:Thomas@righthandprint.com)**. We're here to help make your experience with us enjoyable and worry-free.

Thank you for choosing Right Hand Print and Apparel!