

Yoga Angus Privacy Policy

Our contact details

Name: Kelly Cruickshanks

E-mail: Kelly@yogaangus.com

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Yoga Angus cares about your privacy. For this reason, we collect and use personal information only as needed to deliver our products and services to you and to communicate with you about the same.

Your personal information includes information such as:

Name

Address

Telephone number

Date of birth

Email address

Billing and payment information

What information we collect, how we collect it, and why

Much of what you likely consider personal information is collected directly from you when you:

Join a yoga class via an online form

Gain access to the members' area of www.yogaangus.com

Join **KQUIT Method™** and as such, an account is created for you to send pre joining information and for you to gain access to the members' area.

Access online video conferencing sessions such as Zoom (your email address or telephone number is required)

Purchase any service (ex: billing information, including name, address, credit card number, email)

Complete contact forms or request newsletters or other information from us (ex: email); or

Participate in activities we promote that might require information about you, such as a competition

However, we also collect additional information when delivering our Services to you to ensure necessary and optimal performance. These methods of collection may not be as obvious to you, so we thought we'd highlight and explain a bit more about what these might be (as they vary from time to time):

Cookies and similar technologies on our websites and mobile applications allow us to track your browsing behaviour, such as links clicked, pages viewed, and services purchased. Specifically, the data collected relates to your interactions with our site features or third-party features, such as social media plug-in, contained within the Services; Internet Protocol (IP) address (for example, to determine your language preference; browser type and settings; the date and time the Services were used; device type and settings; operating system used; application IDs, unique device identifiers; and error data). These technologies also automatically collect data to measure website performance and improve our systems, including metadata, log files, page load time, server response time to optimize DNS resolution, network routing and server configurations

How we utilize information.

We strongly believe in both minimizing the data we collect and limiting its use and purpose to only that (1) for which we have been given permission, (2) as necessary to deliver the Services you purchase or interact with, or (3) as we might be required or permitted for legal compliance or other lawful purposes:

Delivering, improving, updating and enhancing our Services. We collect various information relating to your purchase, use and/or interactions with our Services. We utilize this information to:

Improve and optimize the operation and performance of our Services (again, including our websites and mobile applications)

Diagnose problems with and identify any security and compliance risks, errors, or needed enhancements to the Services

Detect and prevent fraud and abuse of our Services and systems

Much of the data collected is aggregated or statistical data about how individuals use our Services, and is not linked to any personal information.

Sharing with trusted third parties. We may share your personal information with affiliated companies within our corporate family, with third parties with whom we have partnered to allow you to integrate their services into our own Services, and with trusted third party service providers as necessary for them to perform services on our behalf, such as:

Processing credit card payments

Performing analysis of our Services, customer demographics, and sentiment

Communicating with you, such as by way of email or survey delivery

Customer relationship management

Security, risk management and compliance

These third parties (and any subcontractors they may be permitted to use) have agreed not to share, use or retain your personal information for any purpose other than as necessary for the provision of Services.

We will also disclose your information to third parties:

In the event that we sell or buy any business or assets (whether a result of liquidation, bankruptcy or otherwise), in which case we will disclose your data to the prospective seller or buyer of such business or assets; or

If we sell, buy, merge, are acquired by, or partner with other companies or businesses, or sell some or all of our assets. In such transactions, your information may be among the transferred assets.

Communicating with you. We may contact you directly or through a third party service provider regarding products or services you have signed up or purchased from us, such as necessary to deliver transactional or service related communications. We may also contact you with offers for additional services we think you'll find valuable if you give us consent, or where allowed to contact you based on legitimate interests. You don't need to provide consent as a condition to purchase our goods or services. These contacts may include:

Email

Text (SMS) messages

Telephone calls

Messenger applications (e.g. WhatsApp, etc.)

Compliance with legal, regulatory and law enforcement requests. We cooperate with government and law enforcement officials and private parties to enforce and comply with the law. We may disclose any information about you to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims and legal process (such as subpoena requests), to protect our property and rights or the property and rights of a third party, to protect the safety of the public or any person, or to prevent or stop activity we consider to be illegal or unethical.

How we secure, store and retain your data.

We follow generally accepted standards to store and protect the personal information we collect, both during transmission and once received and stored, including utilisation of encryption where appropriate. We retain personal information for as long as required to engage in the uses described in this Privacy Policy, unless a longer retention period is required by applicable law.

The criteria used to determine our retention periods include the following:

The length of time we have an ongoing relationship with you and provide Services to you (for example, for as long as you have an account with us or keep using our Services);

Whether account owners modify or their users delete information through their accounts;

Whether we have a legal obligation to keep the data (for example, certain laws require us to maintain records of your transactions for a certain period of time before we can delete them);
or

Whether retention is advisable in light of our legal position (such as in regard to the enforcement of our agreements, the resolution of disputes, and applicable statutes of limitations, litigation, or regulatory investigation).

If you have any questions about the security or retention of your personal information, you can contact us at Kelly@yogaangus.com

How you can access, update or delete your data.

If you make a request to delete your personal information and that data is necessary for the products or services you have purchased, the request will be honoured only to the extent it is no longer necessary for any Services purchased or required for our legitimate business purposes or legal or contractual record keeping requirements.

Age restrictions.

Our Services are available for purchase only for those over the age of 18.

Non-Discrimination.

We will not discriminate against you for exercising any of your privacy rights. Unless permitted under applicable laws, we will not:

Deny you goods or services.

Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties.

Provide you a different level or quality of goods or services.

Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

Changes to this policy.

We reserve the right to modify this Privacy Policy at any time. If we decide to change our Privacy Policy, we will post those changes to this Privacy Policy and any other places we deem appropriate, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it. If we make material changes to this Privacy Policy, we will notify you here, by email, or by means of a notice on our home page, at least thirty (30) days prior to the implementation of the changes.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Contact us.

If you have any questions, concerns, requests to remove data, or complaints about our Privacy Policy, or how we handle your personal data, email Kelly@yogaangus.com

We will respond to all requests, inquiries or concerns within thirty (30) days.

If you are not satisfied with our response, you may direct privacy complaints to your local data protection authority.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Kelly@yogaangus.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

Cheshire

SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>