



Business Policy

Financial

Payment is due at time of service. This applies to fees for the office visit, laboratory testing, and any products purchased. Payment can be made by cash, check, or credit card (including flexible spending or health savings accounts that are in the form on a major credit card such as VISA, Mastercard or Discover).

Returned checks will result in a fee of \$25.00 per check.

Accounts will be considered delinquent after 90 days of non-payment, at that time the account will accumulate a fee of \$25/month until the account is settled or turned over to collections. A statement will be sent by certified mail once the account is delinquent.

Any accounts that need to be sent to collections will be assessed an additional \$100.00.

A credit card payment is required for any services offered by distance such as emails, telephone visits, or product orders. For your financial protection, Healthy by Nature Family Wellness Clinic, LLC does not keep credit card information on file. Credit card information will need to be obtained for each encounter.

Patient Accountability

Failure to arrive for a new-patient appointment or give 24-hours' notice of cancellation for a new patient visit will require pre-payment of the office visit cost by credit card before another appointment will be made. If there is failure to arrive for the 2nd appointment, no further appointments will be made.

If an established patient fails to arrive for three appointments without notification, they may be dismissed from the practice or special arrangements will be made for a non-refundable pre-payment at time of scheduling.

Healthy by Nature Family Wellness Clinic, LLC will treat all guests with respect, honesty and dignity. The same is expected of our clients. If at any time this code is broken, Healthy by Nature Family Wellness Clinic, LLC reserves the right to discharge any patient who is disrespectful, abusive, or threatening.

Medicare

Healthy by Nature Family Wellness Clinic, LLC does not provide Medicare services. Services received from Healthy by Nature Family Wellness Clinic, LLC are not allowed by Medicare and will not be reimbursed by Medicare. Please do not independently submit claims to Medicare.

Liability, Personal Injury & Worker's Compensation

Healthy by Nature Family Wellness Clinic, LLC will not become involved in disputes arising from liability, personal injury, or worker's compensation and does not process claims to insurance, including but not limited to motor vehicle insurance. All treatment provided is paid in full the day of service.

I have read and understand the above Business Practice policy.

Signature _____ Date _____