

KNOTTY Paws LLC

Doggie Daycare

| | | | |
|----------------------------|---|---|--------------|
| Name of Owner | | Name of Pet | |
| Main Phone Number | 2 nd Phone Number | 3 rd Phone Number | |
| Breed | Gender (please circle) Male / Female | Breeding Status (please circle) Spay or neuter | |
| Emergency Contact | First Name | Last Name | Phone Number |
| Alternate Emergency Number | Vet Name | Vet Phone Number | |

PLEASE check all that applies:

- Participates at a dog park
- Has not had any Contagious disease/parasite in the last 30 days
- Plays with other dogs outside of family regularly off leash
- Daycare at Previous Daycares with no troubles
- Allows me to trim nails and groom
- Potty Trained
- Couch Potato
- Good with Strangers
- Receives Regular exercise

Please Check all that applies:

- Dog/Dog Aggression
- Leash Reactive
- Been in a dog fight
- Resource Guards (food, water, toys, bowls, bones, Ect....
- Uses bathroom in crate
- Eats or ingests outside items like rocks/ sticks
- Gets into garbage
- Mouths their leash or person
- Growls when asked to get off furniture
- Jumps over fences
- Fearful of strangers
- Fearful/timid in general
- HAS had a contagious disease/parasite within the last 30 days
- Dog/Human Aggression
- Bitten a person
- Bitten a dog
- Eats or ingests toys, beds, blankets
- Over excitable
- Jumps on guests
- Fearful of children
- Lunges, growls, barks
- Does not board well at kennels when we are away
- Separation Anxiety
- Crate trained
- Does not like other dogs
- Breaks out of crates
- Counter Surfs
- Bolts out doors
- Digs
- Bites when trimming nails
- Excessive barking
- Fearful of storms or rain
- Eats own feces

If you have checked any of the lines on the pervious page, please explain in more detail-

Please provide any medical information we need to know, diabetic, allergies, previous surgeries, blind, heart problems, Ect...

Please list any regular medications your dog is on and why?

I understand Belly Bands are used at KNOTTY Paws when needed due to male dog marking.

We **require proof** of vaccinations prior to entering (any services) our facility:

- Rabies
- Distemper/combo
- Bordetella

We do suggest:

- Canine Flu

Waiver/Liability

___ For myself, my heirs and my assigns, I hereby release KNOTTY Paws LLC, it's agents, officers, subcontractors, employees, animal parents, customers and potential customers of KNOTTY Paws LLC from any and all liabilities for injuries to myself, my dog, or any other property of mine which arise in any way out of services and / o products provided by or as a consequence of my association with KNOTTY Paws LLC. I acknowledge and understand that every dog reacts differently and that animals, by nature are unpredictable.

___ Dogs and animals may, without warning, bite, or cause injury to humans and other dogs. I acknowledge and understand that there are certain risks involved in participating in daycare including but limited to dog fights, dog bites to humans and other dogs and the transmission of disease and/or parasites.

___ Dogs not regularly exposed to the level of activity at KNOTTY Paws LLC may feel the discomfort of sore muscles, joints, cold tail and fatigue.

___ I understand and agree that my dog(s) is/are in good health and has not been ill with any communicable disease or parasites with in the last 90 days.

___ I understand that services are nonrefundable, and payment is due in full at the time of service. I understand legal action will be taken for nonpayment and I will be responsible for legal fees for KNOTTY Paws LLC and self. I understand I am responsible for late fees and interest fees for nonpayment of services. I understand there will be a \$35.00 return check fee.

___ I understand that KNOTTY Paws LLC will keep all personal items in order although in the event of any lost, stolen, or damaged items KNOTTY Paws LLC will not be held responsible.

___ I hereby assign and grant KNOTTY Paws LLC the right and permission to use, reproduce, distribute, and publish the photography(s), film(s), videotape(s), audio and video recording(s), electronic representation(s) and/or sound recording(s) made of me and /or my dog(s) at any time during daycare of my dog(s) by KNOTTY Paws LLC and I hereby release KNOTTY Paws LLC from any and all liability resulting from such use, reproduction, distribution and publication.

___ In the event my emergency contact and/or myself (the dog owner) are not available, I grant KNOTTY Paws LLC and/or its selected agents' full power of decision concerning the care and well being of our dog(s). Should a medical emergency arise, it is agreed that KNOTTY Paws LLC or its selected agents can and will make any needed decision concerning medical treatment and choice of caregiver up to the below amount. Please provide instructions, dollar amount and any information for the veterinarian you feel is necessary.

___ I certify that I am the owner of the aforementioned dog(s) and responsible for the signing the above waiver pertaining to the above aforementioned dog(s).

___ I also understand that as of the age of 9 months my pup(s) must be spay or neutered to continue at KNOTTY Paws LLC Doggie daycare.

KNOTTY Paws LLC

Day Care

By signing this you have agreed that you have received and filled out the new/existing client form, Policy and procedures and Daycare form. I hereby release KNOTTY Paws LLC and all associated parties from all liabilities for injuries to myself, my dog, or any other property of mine which may arise from any services or products provided by KNOTTY Paws LLC.

Pet Owner/Responsible person Signature

Date

_____ I have chosen to have KNOTTY Paws LLC charge my Credit/Debit card the first business day of each month for the cost of monthly daycare package plus tax. The last four of the card being used is _____. I agree to give KNOTTY Paws LLC 48 hour notice before the first of any month I would like to skip the monthly package.

_____ I have chosen to have KNOTTY Paws LLC charge my Credit/Debit card for a new package for daycare package plus tax. When I run out and as needed. The last four of the card being used is _____

_____ I have chosen to have KNOTTY Paws LLC charge my Credit/Debit card a day of daycare plus tax. KNOTTY Paws LLC will run the card on file each day the pup is here. The last four of the card being used is _____

New Client form is also attached please fill out for your info

KNOTTY Paws LLC

NEW/UPDATED CLIENT FORM

Owners Name: _____

Street Address: _____

City: _____ State: _____ Zip: _____

Cell Phone: _____ Home Phone: _____

Work Phone: _____ Spouse/Friend Phone: _____

Veterinarian Clinic: _____ Pet owner Email: _____

How did you hear about us/Who referred you? _____

PET(s) INFORMATION (Please fill out what you can.)

Pet Name: _____

Breed: _____

Male Female Fixed Y/N

Weight _____

Birthday: _____

Pet been Groomed before Y/N

If yes how did he/she do? Good Shy Bites
Stressed other _____

Area of concerns _____

Skin/Health Issues: _____

Does he/she get along with other dogs? Y/N

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Breed: _____

Male Female Fixed Y/N

Weight _____

Birthday: _____

Pet been Groomed before Y/N

If yes how did he/she do? Good Shy Bites Stressed
other _____

Area of concerns _____

Skin/Health Issues: _____

Does he/she get along with other dogs? Y/N

By signing this form, I hereby state that I have Read and understand the KNOTTY Paws LLC Policy and procedures

(back side of this form) that pertains to my pet being groomed at KNOTTY Paws LLC, I in case of an emergency I agree to let KNOTTY Paws LLC seek medical attention for my pet at my expense.

Pet Owner Signature (Understanding the policy & Procedures on the back of this form)

Date

POLICIES AND PROCEDURES OF KNOTTY Paws LLC Pet Grooming

1. **Grooming Experience:** At KNOTTY Paws LLC, we want your pets grooming experience to be a stress-free and pleasant adventure. However, it is important to realize that all dogs react differently to grooming. If your pet does not respond well there may be an extra handling fee added to your regular grooming charge.
2. **POLICY on Accidents:** Every effort will be taken to make sure your pet gets groomed as safely and carefully as possible. But, unfortunately, accidents DO happen. Dogs are licking, scratching, jumping, and overall wiggly creatures. Whereas dog grooming tools, by necessity, are sharp instruments. If there is a severe mishap we will contact you immediately but will take the necessary measures to get your pet the medical attention he/she requires. KNOTTY Paws LLC will not be responsible for any costs related to this.
3. **Matted Dog Policy:** Dogs with matted coats will require extra attention. If the matting is minimal and the dog responds well, we may demat for an extra fee. However, if the matting is severe the least painful and stressful way to remove the mats is by shaving the dog. There is a greater risk of nicking or scratching a matted dog during the grooming process. In addition, the skin may appear red, itchy and irritated due to the lack of oxygen reaching in and under the mats. KNOTTY Paws LLC will not be held responsible for any injury sustained while grooming a matted dog, including any after effects. This includes, but is not limited to swelling, redness, itchiness and self-inflicted abrasions due to external rubbing.
4. **EXPRESS Grooming,** Here at KNOTTY Paws LLC our grooming policy is we take our time and care with each and pet. Our average Grooming will take 3-4 hours depending on the breed, temperament and condition of the pets coat. If for some reason you need what we call an express grooming, there is a \$20.00+ fee added to the full price of the groom. Please request this when booking your appointment to ensure availability.
5. **Late Charges:** We do **NOT have boarding services** at KNOTTY Paws LLC. If you are late (after store is closed) in picking up your pet(s) you will be charged \$1.00 per minute for every minute that you are late after our regular closing time.
6. **No-shows/Cancellations:** Please give us at least a 24-hour notice if you cannot make it to your appointment. The first time you are a no call/no show we will add a \$10.00 charge PER PET to your next grooming appointment. After you No-Show us 2 times there will be a \$20.00 Fee charged to your card on file.
7. **Customer Complaints:** If you are unhappy with anything related to your dog's grooming experience you must notify us within seven (7) days. We will do what we can to remedy the situation. However, if it turns out that there was some miscommunication we will take note so that we can make you even happier next time!
8. **FLEA Policy:** I understand that if fleas are found on my pets while in KNOTTY Paws LLC care a FLEA Bath will be given with additional cost will be applied to service total.
9. **Photos Policy:** We try to take photos of every dog and fun times here at KNOTTY Paws LLC. You understand that we have the right to use all photos taken here at KNOTTY Paws LLC for business Promotions, advertising, and Social Media.
10. **Previous Condition & Health Conditions:** I have communicated any and all health issues, disabilities and problems with KNOTTY Paws LLC staff to the best of my knowledge. KNOTTY Paws LLC is not responsible for the preexisting condition of my pet, (Matting, joint issues, sores or hot spots, ear infection problems).
11. **Belly bands:** I understand Belly Bands are used at KNOTTY Paws when needed due to male dog marking.