Franklintown Borough

PO Box 88 Franklintown PA 17323



December 1, 2021

Re: Important Resident information

Dear Resident/Property Owner,

If you are receiving this letter, you either live in or own property in Franklintown Borough, York County, Pennsylvania. Did you know that half of Franklintown Borough receives mail at a rural route Dillsburg address and does not know if they live in Franklintown Borough, Franklin Township or Dillsburg? This letter is intended to give you important information about the Borough; where to find **emergency** information, where you **vote**, how to access **mail**, where your local income **taxes** should be paid, who your **tax collector** is, **trash** services and more. If you are a property owner with tenants, it is extremely important that you assist the Borough in explaining this to your tenants.

How do I tell if I live in or own property in Franklintown Borough? If you received this letter, you pay your real estate taxes to Franklintown Borough (this may not be clear if you have your taxes escrowed through your mortgage), you pay trash to Franklintown Borough. If you are unsure, please contact Franklintown Borough office for confirmation.

Voting: You are resident of Franklintown Borough you should be registered to vote in Franklintown Borough and not Franklin Township or Dillsburg. If you are registered incorrectly, please contact the Borough office for assistance in correcting your municipality. Our Polling location is at Franklintown United Brethren Church basement located at 10 N. Baltimore St. Franklintown PA 17323.

Taxes: If you are working, your employer should have Franklintown Borough 670704 listed for your local earned income tax. We would appreciate it if you would double check this especially if you have a rural route Dillsburg address. Your employer could be inadvertently paying your local tax money to Dillsburg and not Franklintown Borough. Please provide this information to your income tax return filer. It is important to ensure your earned income taxes are paid to the correct municipality to allow us to keep them and the real estate taxes low. Please contact the Borough office for assistance in correcting this.

Mail: Those residents who do not have a rural route Dillsburg mailing address are entitled to one free smallest size PO Box rental at the Franklintown United States Post Office only. The Post office will require you to provide proof of residency and they will require you to provide continued proof annually to maintain the free box.

Mail Continued: We have trouble receiving mail and packages due to our addresses duplicating Dillsburg addresses and other factors. The best way to ensure that you receive your mail is to use your correct address. Use PO Box ## Franklintown PA 17323 if possible. If the business you are dealing with will not recognize or use a PO Box list your address like so: 116 S. Baltimore St. #88, Franklintown PA 17323. The #88 is the Borough PO Box number, you would use your physical address and PO Box #.

Emergency's: Franklintown Borough designates states of Emergency, usually for winter weather, with instructions on where to park, for what times, etc... It is important for you to pay attention to where this information is listed for you to follow. The Borough is offering an option for you to sign up and receive a phone call or text when we designate a state of emergency. We have found a Text Em All service that does not sell the information, in fact they do not keep it, the information must be sent new for each communication. Please contact the Borough Office to sign up. Additionally, check our website and Facebook pages for updates.

It is also extremely important for you to know your correct physical address and municipality when calling 911 for emergency services. If you live on Cabin Hollow Rd. or in the Franklin Glen Condos, it is very confusing. So much so that York County 911 has asked Franklintown Borough and Franklin Township to work together to attempt a solution for Franklin Glen Condos. Please stay tuned for future information. The best way to determine your correct physical address, how we report it to York County 911, is to look at the service address listed on your Franklintown Borough Municipal Authority bill.

Trash/Recycling: The Borough coordinates the trash pickup for the entire Borough to fulfill our duty to the protection of Health and Safety, the Borough bills the residents themselves to allow us to deal with non-payment issues instead of having the provider stop services. Unfortunately, since we are small, we are not able to offer multiple levels of trash service to allow for those that do not produce a lot of trash to save on the quarterly charge. The new trash contract letter is included with this mailing.

Did you know that Franklintown Borough has begun doing semiannual Electronics Recycling collections? Our 2022 dates will be April 30th & September 10th accompanied with a Juicy Chicken BBQ fundraiser for the park, mark your calendars.

Follow us on Facebook and visit our website often to keep up with our ever-changing information. Franklintown Borough is the recipient of grants for our park and streets, and there will be updates on these projects and more. Please share this information with all members of your household or rental property who reside in Franklintown Borough.

The Wellsville Fire Company will be doing a Santa Run on Saturday December 11, 2021. They will stop at the Emmanuel Lutheran Church on South St. in Franklintown between 1:30-1:40 PM. Please plan to stop by and visit. They will be collecting food, personal items, and gifts for the Wellsville Elementary School Angel Tree Program. If you know of a Borough family in need, please contact them to be added to the list. Please check Facebook and our Website for a detailed list of items being collected.

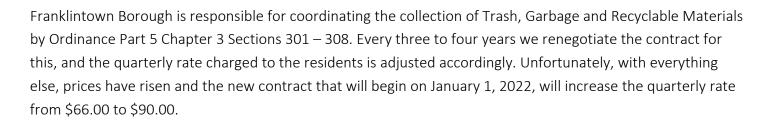
Franklintown Borough

PO Box 88 Franklintown PA 17323

December 1, 2021

Re: Borough Trash & Recycling Contract for 2022-2024

Dear Resident/Property Owner,



The Waste Management Recycling bins are the property of Waste Management and will be collected by them on or around Monday December 27, 2021.

Republic Services is our new provider. As in previous years, all issues, questions, and concerns should be reported to the Franklintown Borough Office and NOT the provider. This contract allows for Weekly Trash: (4) 32-gallon containers or (1) 90-100-gallon curb cart. Republic is providing 64-gallon recycling carts as per our contract and 96-gallon trash carts at no cost. As always, these containers are the property of the provider, please do not mark them or take them with you when you move. The trash carts were not part of our contract, while we encourage you to use them, we want to advise that you please do not discard your personal trash cans because future contracts may not include them. Curbside Trash and Recycling pickup is being changed to Friday, the dumpster pickup day is not yet determined. Because there would be 2 weeks between December 27th and January 7th, Repbulic will add a courtesy pickup on Friday December 31st. Please do not put out trash before 5PM the night before pickup. If you will be away contact the Borough Office in advance for guidance on what to do with your trash.

Large item: (1) Large item weekly with prior notice given by noon the Thursday before pickup to Franklintown Borough Office. Due to the popularity of marketplace and yard sale site pickups it is very difficult for the provider to determine if an item is intended for pickup. Calling ahead lets the hauler know the item is intended for trash and plan for truck space. Do not block dumpsters or recycling bins with large items, place items to the side. Blocking the dumpster, causing the regular pickup to be missed, will cause an additional charge to be assessed to your community to cover a rescheduled pickup. Do not put large items out before 5PM the night before pickup.

Acceptable: Any 1 of the following Sofa, Love Seat, Chair, Box Spring and Mattress, bed frame, coffee table, end table, one tire without rim. If you have a sectional couch, only one section can be picked up weekly. If your large item is heavy, you may be asked to break it down, if you can do so in advance that would be appreciated.

Recycling: 1 64-gallon cart will be delivered to each curbside pickup customer. Those with dumpsters will have several 64-gallon recycling carts placed near the dumpsters.

Recycling Guidelines: - All recycling must be clean

- Only put container out when full. (Clean requirement should eliminate odor concerns.)
- No Plastic bags of any kind No Pizza boxes No boxes or magazines with sheen print Acceptable: Glass, plastics #1(PET or polyethylene terephthalate), #2(HDPE or high-density polyethylene) and #5(PP or polypropylene), cans, cardboard in 3ft. X 3ft. bundles or broken down and placed inside your 64-gallon recycling cart.
 - Visit the Borough website to view the newly released brochure from DEP and the Republic Handout regarding the current Recycling guidelines under the Recycling section of the Utilities and Services page https://franklintownborough.com/
 - or visit York County Solid Waste Authority's link regarding what the current recycling guidelines is http://www.ycswa.com/recycling/

The following are not accepted in any form for trash, large items, or recycling. Not Accepted: Appliances/fixtures/electronics {dishwasher, washer, dryer, hot tub, bathtub, shower surround, tv, computer monitor, hard drive, etc.} For specific questions check with the Borough Office or York County Solid Waste Authority at their website www.ycswa.com or by phone – 717-845-1066.

Please keep this letter handy as it is explaining the trash benefits for 2022-2024.

Finally, there is a lot of confusion between the Franklintown Borough and Franklin Township line. Franklintown Borough bills its residents for trash. Franklin Township has the provider bill the residents. If you are receiving this letter you do live in Franklintown Borough. You should only be paying Franklintown Borough for trash. If you have been paying Republic services for trash in error, please contact Franklintown Borough Office for assistance in getting a refund.

Sincerely,	
Franklintown	Borough Counci



We need to stay in contact with you!



Why?

Did you know we had more than 1 water conservation request during 2021?

Did you know we had state of emergencies during winter?

We try to communicate via our website and our Facebook page, but not everyone has internet capabilities or checks them regularly. We also put our information on radio stations and tv networks. Radio stations don't announce them anymore, they put them on their website. TV stations must be watched and only run the message til midnight.

The Borough is offering an option for you to sign up and receive a phone call or text when we designate a state of emergency. We have found a Text Em All service that does not sell the information, in fact they do not keep it, the information must be sent new for each communication. Please complete the below form and return it to the Borough Office to sign up.

We will use this to send out notices regarding the Water Authority for water conservation advisories or other important/emergent notifications should they be necessary. Did you know we had a mandatory water conservation between Christmas and New Year's last year? Did you know we had a voluntary water conservation for most of the summer?

We will use this to send out notices regarding the Borough for State of Emergencies and other important/emergent notifications should they be necessary. Did you know we had states of Emergency last year? Did you know where the alternate parking was? Did you know when they were over and your car needed to be moved?

Your Participation is much appreciated. 77

Text – Phone Message Authorization

By providing my phone number below I am agreeing to be added to the contact list for both Franklintown Borough & Franklintown Borough Municipal Authority.

mobile phone	land line phone
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