



- Responsible for acquiring reparations for debts owed to a company or individual.
- Receives and post payments to accounts, monitors overdue accounts, and collects debt.
- Maintains files on the financial status of customer accounts.
- Send out notices to overdue accounts.
- · Collect payments and post to accounts.
- Reach out to customers with unpaid debt and attempt to collect from them.
- Maintain files on the financial status of accounts.
- Keep track of delinquent accounts.
- Make personal visits if necessary to collect debts.
- Set up repayment plans according to ability to pay.
 Advise customers of default consequences and debt repayment policies.
- Attempt to repossess property if client has not paid debt.
- Record address changes.
- Delete old accounts and clean up files.
- Negotiate credit extensions.
- · Compile reports on delinquent account for management.
- Turn over accounts to attorneys.
- Disconnect services if account remains unpaid.
- · Report past due accounts to credit bureaus.
- Prepare statements for credit department.

CONTACT US

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