

Rachel Spotswoode Ltd (TA GC Therapies) Safeguarding Statement

Safeguarding the wellbeing and safety of all patients is our highest priority as a telemedicine provider. We are committed to protecting both adults and children who access our services, including those aged 13 years and above. Our team is trained to recognise and respond to signs of abuse, neglect, exploitation, or any other safeguarding concern that may arise during consultations, regardless of the patient's age or circumstances.

Should any safeguarding concerns be identified, either relating to a child or an adult, we have a duty of care to act in accordance with national and local safeguarding procedures. This means that we will promptly report any concerns to the relevant local authority where the patient resides. Our actions are guided by established protocols to ensure that patients receive the necessary support and protection, and that risks are appropriately managed.

We believe in a collaborative approach, working alongside local authorities and safeguarding partners to protect vulnerable individuals. Information shared will be handled confidentially and only disclosed to appropriate agencies when necessary for safeguarding purposes. If you have any questions about our safeguarding processes, please do not hesitate to contact us for further information.

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