

How to make a complaint

I always hope to provide an excellent service to my patients. If you have any concerns, please do not hesitate to contact me about it.

Issues are most easily dealt with informally but if you wish to lodge a formal complaint, this is the process.



Send your complaint letter / email to complaints@gctherapies.co.uk
Use this address if you want to appeal any complaint outcome.

You can also complain to the Healthcare Regulator:
Care Quality Commission
03000 616161
enquiries@cqc.org.uk