



February 18, 2025

Updated March 4, 2025

To Our Valued Customers -

We are announcing some significant changes at NCH Bakery. Terry and Matt are starting the process of retiring. Terry is retiring next month, and Matt will retire over the course of the next 1-2 years.

We've presented our employees with the opportunity to take over day-to-day operations of the bakery. Some have decided to give it a try and others not.

March 5th (updated 3/4/2025) will be the last day the retail shop at 1807 W. Galbraith Rd. will be open to walk-in customers.

Cakes, cupcakes and cookies will continue to be offered for order by phone at (513)521-6760 and can still be picked up at this location with prior appointment. An online ordering system will be forthcoming for these products as well.

Our products will continue to be available through our outside retail partners. A list of these partners can be found on our website.

As the departing staff find new jobs, this timing could change.

Please wish the new team luck as they take on this significant challenge.

Sincerely,

Matthew and Terry Patrick