

## OBJECTIVE

Seeking to bring 26 years of dedicated professional excellence and varied experiences to a UX/UI Position.

# Micole Trimmer

♥ UI Designer

## CONTACT

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## SKILLS

- Double Diamond Design Process
- UX Research & UI Design
- Graphic Design
- Agile Methodologies
- Project Management
- Prototyping & User Testing

## EDUCATION

2023  
University of Texas, Austin  
UX/UI Bootcamp Certification

2013  
McCann School of Business & Tech  
Network Administration

1997  
Bradley Academy for the Visual Arts  
Graphic Design  
Associates Degree

## INTERESTS

- Learning Italian
- Ballroom Dancing
- Audiobooks
- Sensory Deprivation Floats

## WORK EXPERIENCE

### Inventory Specialist, Shift Lead

Walgreens, Oklahoma | 2019 - 2023

- **Performance Improvement:** Raised store metrics, transformed shrink, significantly decreased out-of-stock occurrences by 6%, and improved physical inventory accuracy by nearly 10%
- **Proactive Leadership:** Took initiative to fulfill a leadership role during personnel vacancies ensuring the team's continued productivity and effective operation of daily tasks
- **Team Development:** Trained, encouraged and supported new associates leading to a reduction in turnover strain and improved team morale

### General Manager, Assistant Manager

Braums, Oklahoma | 2016 - 2018

- **Efficient Resource Management:** Maintained cost efficiencies by balancing labor budgets with team schedules having an eye for coverage needs and individual strengths.
- **Team Leadership:** Motivated, trained, and disciplined employees to maximize performance. Implemented team-building initiatives which boosted team morale, significantly impacted shrink with a 50% reduction, and increased task completion by 10%
- **Customer Centric:** Resolved problems promptly to elevate customer approval.

### Operations Supervisor, System Administrator

Exel-Unilever, Pennsylvania | 2005 - 2014

- **User-Centered Design:** Managed a user testing environment for new functions and features within warehouse management software, emphasizing a user-centered design approach to enhance the user experience and the business needs.
- **Effective Collaboration:** Established and nurtured relationships with internal teams and external vendors for supply procurement and repairs, product monitoring, process improvement, and employee retention.
- **Data-Driven Problem-Solving:** Leveraged quantitative and qualitative data analysis to identify and address productivity bottlenecks, system outages, and employee turnover. Participated in several user-centric teams to provide solutions for the customer's yearly objectives.