



CoAct Consulting Services

Strategic IT Leadership | Complex Program Delivery | AI Governance | Business-IT Integration

Leveraging over 25 years of professional IT leadership navigating highly complex, heavily regulated government programs across the United States, United Kingdom, Germany, and Canada. Specialized in bridging technical execution with strategic mission outcomes for critical health and human services portfolios, including US MAGI, Non-MAGI Medicaid, SNAP, and TANF government benefit programs. Partnering with enterprises to turn around high-stakes initiatives, modernize legacy infrastructure, and safely operationalize automation technologies through creative and modern methodologies for project management and organizational adoption. This deep experience navigating highly regulated and governed public sector environments translates seamlessly to drive value, efficiency, and compliance for small to large-scale private enterprises.

CORE CAPABILITIES & BUSINESS VALUE

IT Strategy & Digital Transformation

Modernizing legacy infrastructure, consolidating highly segmented regional data instances into unified enterprise production environments, and deploying scalable SaaS and Robotic Process Automation (RPA) tools. Successfully navigated critical organizational transitions and complex software acquisitions, ensuring 100% project delivery continuity and sustained multi-year stakeholder trust.

Operational Strategy & Finance

Optimizing high-value capital resource allocation, implementing estimation models relevant and customized for project costing, and managing execution metrics to maximize delivery value. Successfully directed professional service delivery networks that expanded team productivity and contributed to roughly 50% of total global practice revenue.

Vendor & Stakeholder Engagement

Cultivating high-trust partnerships with global System Integrators (SIs), guiding cross-organizational communications, and successfully managing root-cause analyses to resolve major project escalations. Brings excellent skills working closely with varied stakeholders to isolate, understand, and deliver on their unique strategic needs across multi-continental environments.

Large-Scale Program Management

Directing complex public sector initiatives from inception to rollout. Expert navigation of fixed-price and T&M frameworks while aligning multi-tier stakeholders and execution roadmaps. Demonstrated excellence driving technical upgrades and system consolidations across engagements ranging from a few hundred thousand dollars to multi-million dollar business portfolios.

AI Governance & Strategy Consulting

Establishing robust governance systems, accountability structures, and risk mitigation models for Agentic AI based on modern framework principles. Aligning intelligent automation and data lifecycles with strict regulatory compliance, transparency standards, and organizational policy objectives.

Human Capital & Team Leadership

Directing large multi-vendor combined teams across geographically distributed, multi-disciplinary technical environments. Spearheading knowledge dissemination and targeted competency planning to expand technical capabilities and maximize overall resource utilization.

Professional Certifications: PMP; CSM; ITIL; SAFe

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