

Permission for Telehealth Visits

What is telehealth?

Telemedicine, also referred to as telehealth medicine, is the real-time, audio-visual visit between a provider and patient. It can be used as an alternative to traditional in-person care delivery and, in certain circumstances, can be used to deliver care including the diagnosis, consultation, treatment, education, care management and patient self-management.

How do I use telehealth?

You talk to your clinician with a phone, computer or tablet. You will use video with zoom so you and your clinician can see each other.

How does telehealth help me?

You don't have to go to a clinic or hospital to see your provider. It also reduces your risk of getting sick from other people.

What are some of the benefits of telehealth?

No transportation time or costs, reduced wait time, and more detailed and personalized care compared to a telephone call.

What are some of the challenges of telehealth visits?

You and your provider won't be in the same room, so it may feel different from an office visit. Your provider cannot examine you as closely as they might at an in-office visit. Your provider may decide you still need an office visit. Technical problems may interrupt or stop your visit before you are done.

Will my telehealth visit be private?

We will not make a recording of your visit with a clinician. If people are close to you, they may hear something you do not want them to know. You should be in a private place so other people cannot hear you. Your provider will tell you if someone else from their office can hear or see you. We use HIPAA-compliant, encrypted telehealth technology that is designed to protect your privacy. If you use the internet for telehealth, use a network that is private and secure. There is a very small chance that someone could use technology to hear or see your telehealth visit.

What types of visits can telehealth be used for?

Telehealth is best suited for interactions with established patients who do not require a physical exam, procedure or lab work.

What types of visits are not appropriate for telehealth?

Telehealth is not suited for a physical examination or lab testing, and cannot be used for new-patient evaluations or initial diet visits.

What if I want an office visit, not a telehealth visit?

That decision is up to you and your provider. Find out what options are available to you by calling the practice.

What if I try telehealth and don't like it?

You can stop using telehealth any time, even during a telehealth visit. You can still get an office visit if you no longer want a telehealth visit. If you decide you do not want to use telehealth again, call 719-265-6464 and say you no longer want to use telemed services.

How much does a telehealth visit cost?

What you pay depends on your insurance. If your provider decides you need an office visit in addition to your telehealth visit, you may have to pay for both visits.

Do I have to sign this document?

No. Only sign this document if you want be able to use telehealth.

What does it mean if I sign this document?

If you sign this document, you agree that: We talked about the information in this document. We answered all your questions. You may want a telehealth visit in the future.

Your name (please print) _____ DOB _____

Your signature _____ Date _____

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