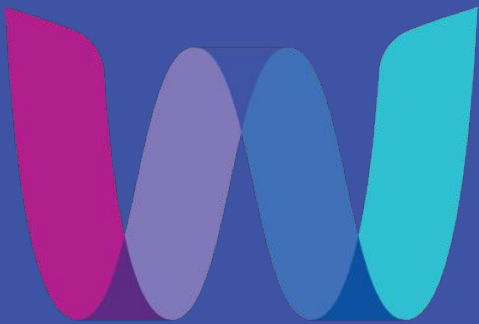


Mentor Program Kick Off

June 11, 2026



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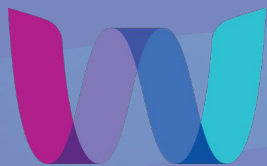
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Welcome!

Agenda

- Welcome To The Mentor Program Kick Off – Heather McElfresh, President
- Introduction To The Mentorship Program – Cambria Knight-Lucas, Committee Chair
- Introduction Of Guest Speakers – Jeanette Richardson, Programming Director
- Guest Speaker – Kendra Draper, Spectrum Mgr, Construction
- Guest Speaker – Andrew Bourassa, Spectrum Director, Field Services
- In Person Team Building Exercise (Blue Ash, OH & Louisville, KY)



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Welcome!

Welcome To The Mentor Program Kick Off

Heather McElfresh, President



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Mentor Program Overview

What Are Your Hopes For This Program?

Slido Word Cloud Activity



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Mentor Program Overview

Objective

Provide opportunities for growth & connectivity for our chapter members

Duration

June 2026 through November 2026

Meetings

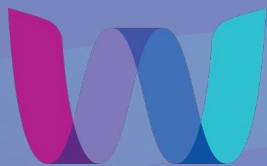
- Kick off event
- Monthly mentor meetings 1:1
- Midway check in & wrap up

Support Programs

- Let's Talk
- Chapter activities
- The WICT Network National events & programs

Tools

- Mentor guide
- Protégé tip sheet
- The WICT Network National and local chapter website



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Introduce Guest Speakers

Jeanette Richardson, Programming Director



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Guest Speaker – *Kendra Draper*



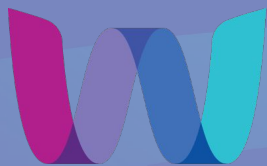
Kendra has been with Spectrum for four years as of this past January. She started as a Field Tech I and progressed to Field Tech V within her first year. Kendra was one of the first techs out of the Lexington office to go through fiber to the home training. She was able to travel and help complete installs and TC in Spring/Leb areas where fiber was already being released before Winchester fiber nodes turned up.

Kendra then moved to a Enterprise Tech/Field Tech VI. Around this same time, she enrolled into the WICT mentor program.

After nine months as an Enterprise Technician, Kendra was promoted to Field Services Supervisor out of Lexington. In my time as a Supervisor, Kendra served as a mentor in Spectrum's "Lead Program". She also has been completing her degree in information technology utilizing Spectrum's GUILD partnerships.

Most recently, Kendra was promoted to a Mgr, Construction

Prior to Spectrum I spent six years with USIC serving as a locator, trainer, damage prevention specialist, and lead technician.



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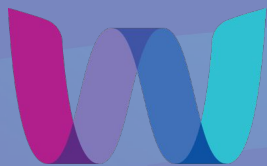
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Guest Speaker – *Andrew Bourassa*

Andy has consistently demonstrated a strong commitment to supporting women in non-traditional roles and helping create pathways for growth and advancement within the organization.

Through mentorship, advocacy, and intentional development opportunities, he has encouraged employees to expand their skill, increase their visibility, and pursue higher levels of leadership within the company.

His support reflects the importance of building inclusive teams where talent, potential, and opportunity are actively developed and recognized.



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Team Building

In Person Team Building Activity

- Blue Ash, OH – Cambria Knight-Lucas
- Louisville, KY – Stacey Marroso

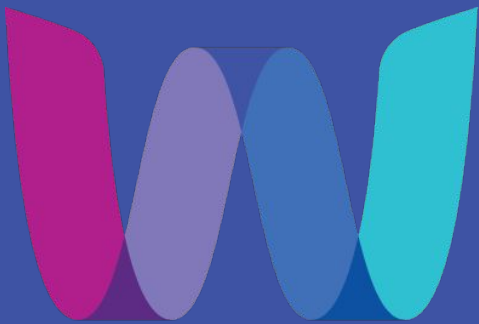


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Thank You!



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