



TERMS AND CONDITIONS

ALLERGY

Food prep in our location, ingredients, and servings, may contain gluten, nuts, and/or more. We will not be held responsible for any reactions that were never informed to the business of Juju Bird.

PRICING

All prices listed on our menu must have a minimum of 25 guests. Orders less than 25 guests are subject to price adjustments. Please ask our coordinator about pricings. All menu items will include disposable cutlery and tableware. Linen for the buffet table will be provided. Prices listed are for general catering. Pricing for wedding catering varies when you build your menu and event plans and will be determined once you speak with a coordinator.

TASTING

Tastings are offered to weddings and limited corporate/private event. Tastings will have a cost of \$20.00 per person. The price of the tasting can be deducted from your final bill when you have agreed to use our services.

STAFFING

Staffing for events can be provided based on your needs. Pricing on staffing will be based on the event/time frame/date/holidays. Staffing charges will range from \$25.00 - \$30.00 per staff per hour. Charges will be determined when discussing your event with the coordinator.

SERVICE AND OPERATION FEES

A standard 10% operation and service fee will apply to orders \$500 and higher. This fee will cover cost of equipment handling, vehicle maintenance, loading, unloading, and clean-up of events.

TEARDOWN FEES

This rate will fluctuate based on labor that is requested before or after payment. This includes, but does not limit to: extra linens, equipment, fine china etc.

DELIVERY FEES

All deliveries will be subject to a delivery fee. Fees will range from \$10.00 - \$25.00 in the Greater Grand Rapids area. Delivery charges outside of Grand Rapids will be determined based on distance and event. Any deliveries further than the greater Grand Rapids Area will have a price increase depending on location and mileage.

VENUE FEES

Certain venues in the area will charge a fee to caterers for using the venue. It will be the client's responsibility to pay the fees. Please inquire with the venue about the fees that apply. Any parking fees that occur at the location will be added to the final bill.

DEPOSIT AND PAYMENT

A non-refundable deposit of 30% must be made when an agreed contract is signed. Final payment for the entirety of the event is due no later than the date of the event. Payments made after the event will have a late fee. Any order under \$500.00 will not require a deposit. The payment must be paid in full prior to or on the event date. Drivers and delivery people are not permitted to accept payment unless it has been discussed with the event coordinator. Your coordinator can work with you to schedule payments and create a payment plan if a payment cannot be paid in full at once.

CANCELATION AND ALTERATION POLICIES

Menus are set in stone once it has been finalized between the client and coordinator. Any final changes to the menu must be made 3 weeks prior to the event date. Changes can have a change in final event pricing depending on the changes made. Any changes made later than the three-week period is not guaranteed. Cancellations must be made 2 weeks prior to the event date. If an event is cancelled the non-refundable deposit will not be refunded. Cancellation will only be accepted with a verbal confirmation with a Juju coordinator. Any other forms of cancellation (i.e. text, or email) will not be accepted. If you do email with a cancellation, please provide a contact name, phone number, and date of event to ensure a verbal confirmation will be exchanged.

BY SIGNING, BOTH PARTIES UNDERSTAND THE TERMS AND POLICIES OF JUJU BIRD. CHANGES TO PAYMENT CAN CHANGE BASED ON ORDERS, AND SERVICES, BEFORE OR AFTER FINAL PAYMENT.

CLIENT SIGNATURE

DATE

COORDINATOR SIGNATURE

DATE