

Privacy Policy

Last updated: Wednesday, 13 May 2026

1. Introduction

Dimon International Pty Ltd ("we", "us", "our") is committed to protecting the privacy of individuals who interact with our website and services. This Privacy Policy explains how we collect, use, disclose, and manage personal information in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles (APPs).

By using our website at [www.dimoninter.com] (the "Website"), you consent to the practices described in this Privacy Policy.

2. Who We Are

Dimon International Pty Ltd

Registered address: 805/56 Pitt St, Sydney, NSW2000

Email: info@dimoninter.com

Phone: 0451347889

3. What Personal Information We Collect

We may collect the following types of personal information:

Full name and contact details (email address, phone number, postal address)

Business name and ABN (where applicable)

Payment and billing information

Information submitted through contact forms, enquiry forms, or account registration

Technical data such as IP address, browser type, device identifiers, and pages visited

Any other information you voluntarily provide to us

We only collect personal information that is reasonably necessary for our business functions and activities.

4. How We Collect Personal Information

We collect personal information:

Directly from you when you contact us, register an account, place an order, or submit an enquiry

Automatically through cookies, analytics tools, and similar technologies when you use our Website

From third parties such as payment processors, marketing platforms, or publicly available sources, where permitted by law

Where we collect personal information from third parties, we will take reasonable steps to notify you of this collection.

5. Why We Collect and Use Personal Information

We collect and use personal information for the following purposes:

To provide our products and services to you

To process transactions and manage your account

To respond to your enquiries and provide customer support

To send you service-related communications and, where you have consented, marketing communications

To improve our Website, products, and services

To comply with our legal and regulatory obligations

To detect and prevent fraud or other unlawful activity

6. Disclosure of Personal Information

We may disclose your personal information to:

Our employees, contractors, and related entities who need access to perform their functions

Third-party service providers (such as IT providers, payment processors, and analytics platforms) who assist us in operating our business

Professional advisers including lawyers, accountants, and auditors

Government agencies or regulators where required or authorised by law

Any other party with your consent

We do not sell your personal information to third parties.

7. Direct Marketing

We may use your personal information to send you information about our products, services, and promotions that may be of interest to you. You may opt out of receiving marketing communications at any time by:

Clicking the "unsubscribe" link in any marketing email, or

Contacting us at info@dimoninter.com

We will process your opt-out request promptly.

9. Cookies and Tracking Technologies

Our Website uses cookies and similar tracking technologies to enhance your browsing experience and collect analytics data. Cookies are small text files stored on your device.

You may disable cookies through your browser settings; however, doing so may affect the functionality of our Website. By continuing to use our Website, you consent to our use of cookies as described in this Privacy Policy.

10. Security

We take reasonable steps to protect the personal information we hold from misuse, interference, loss, and unauthorized access, modification, or disclosure. These measures include encrypted data storage, access controls, and secure servers.

While we take these precautions, no data transmission over the internet is completely secure. We cannot guarantee the absolute security of information transmitted to or from our Website.

When personal information is no longer required for any purpose for which it may be used or disclosed, we will take reasonable steps to destroy or de-identify it.

11. Access and Correction

You have the right to request access to the personal information we hold about you and to request corrections if that information is inaccurate, incomplete, or out of date. To make a request, please contact us using the details in Section 2.

We will respond to your request within a reasonable timeframe. In some circumstances, we may decline a request for access or correction; if so, we will provide written reasons.

12. Complaints

If you believe we have handled your personal information in a way that does not comply with the Privacy Act 1988 (Cth), you may lodge a complaint with us by contacting info@dimoninter.com. We will acknowledge your complaint within 5 business days and aim to resolve it within 30 days.

If you are not satisfied with our response, you may escalate your complaint to the Office of the Australian Information Commissioner (OAIC):

Office of the Australian Information Commissioner Website: www.oaic.gov.au Phone: 1300 363 992

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal obligations. The updated policy will be posted on our Website with a revised "Last updated" date. We encourage you to review this policy periodically.

14. Contact Us

For any questions, concerns, or requests relating to this Privacy Policy, please contact:

Info@dimoninter.com