

## <u>Memory</u>

• The multi-store model of memory: sensory register, short-term memory and long-term memory. Features of each store: coding, capacity and duration.

• The working memory model: central executive, phonological loop, visuo spatial sketchpad and episodic buffer. Features of the model: coding and capacity.

• Explanations for forgetting: proactive and retroactive interference and retrieval failure due to absence of cues.

• Factors affecting the accuracy of eyewitness testimony: leading questions, postevent discussion; anxiety; the use of cognitive interview.

