



Neutral Ground Solutions

Supervised Parenting Time 2021 Services and Fee Schedule

Fees are non-negotiable and may change at the discretion of Neutral Ground Solutions without notice. Non-payment of fees could result in termination of services.

Intake Fees		
<i>Each parent is responsible for their intake fee prior to the visit plan and schedule being released to the family. In some circumstances, fees for necessary intake meetings to re-open a client file will be paid by the parent responsible for case closure.</i>		
Initial Intake Meeting	\$120	Face to face individual meeting, meeting with the children, opening the client file, and coordinating the initial schedule.
Intake for Short Term Services*	\$60	Face to face individual meeting, meeting with the children, opening the client file and coordinating up to 4 weeks of services.
Case Re-open intake	\$240	Paid by the client responsible for termination; billed beyond two months after case closure
	\$120	Paid by the client responsible for termination; billed up to 2 months after case closure

**Short term services include four weeks or less of parenting time services. If additional time beyond four weeks is needed, a secondary intake and fee payment is required.*

Supervision Fees (Supervised Parenting Time)		
<i>Supervision fees (often called Supervised Parenting Time fees) are paid according to Court Order or parent agreement. Payments default to the visiting parent if the Court Order or parent agreement does not state otherwise.</i>		
Hourly observation rate	\$60	Standard coordination/scheduling, observation, report writing, and monthly report distribution
Off-site/In-home service charge	\$30 per appt	Travel time, early arrival, and finalizing reports
Virtual Visit- 30 minutes	\$30 each	Standard coordination/scheduling, observation, report writing, and monthly report distribution
Intermittent	Varies	Standard coordination/scheduling, observation, report writing, and monthly report distribution; an off-site service charge may apply
Drop-in (15-30 minutes)	\$45 each	Standard coordination/scheduling, observation, report writing, and monthly report distribution; an off-site service charge may apply
Exchange	\$30 each	Standard coordination/scheduling, observation, report writing, and monthly report distribution. An off-site service charge may apply.

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Cancellation, No Show, and Reschedule Fees		
<i>All cancellation, no show, and reschedule fees are paid by the parent who cannot attend, who cancels the appointment, who does not show up at the planned time, or does not participate in scheduling makeup time.</i>		
Cancellation outside of 24 hours	\$60	Documentation and coordination of scheduling a makeup visit.
Cancellation w/in 24 hours	Full fee + \$30	Supervisor's time, documentation, coordination of scheduling a makeup visit
Cancellation w/in 24 hours -with no-fault documentation	\$60	Documentation and coordination of scheduling a makeup visit
No Show- first	Full fee + \$30	Supervisor's time, documentation, coordination of scheduling a makeup visit
No Show- after the first	Full fee + \$60	Supervisor's time, documentation, coordination of scheduling a makeup visit
Refusal to schedule makeup time	\$30	Documentation

Case Management Fees		
<i>Case management fees are not supervised parenting time (supervision) fees. Each parent/guardian is responsible for paying their own case management fees depending on the service they utilize. Failure to pay any fee will result in postponement or termination of services.</i>		
Request for observation reports	\$30	Billed per request to the parent requesting the report outside of normal monthly distribution.
Documentation Writing & Document Preparation	\$60 /hour	Billed in ¼ hour increments to the parent requesting documentation
Professional Correspondence	\$60 /hour	Split 50/50 between visiting parent and custodial parent
Excessive time/resources	\$60 /hour	Billed in ¼ hour increments to the parent requiring time
Early arrival/late departure	\$60 /hour	Billed in ¼ hour increments to the parent requiring time
In-home safety check	\$60	Safety check for in-home parenting time, documentation, and updating the visit plan. An off-site service charge may apply.
Urine Drug Screen	\$30	Drug screen, result reading, documentation.

Subpoena, Court Attendance, and Testimony Fees		
Court Preparation -non-refundable	\$240.00	Testimony preparation with parent's/guardian's attorneys, consultation with supervisor's attorney, and documentation preparation. Paid by the parent requesting court attendance.
Court Attendance	\$60 /hour	Initially billed for the entire scheduled hearing. Additional fees or a refund may apply. Paid by the parent requesting court attendance.
NGS Attorney Fees	\$150 /hour	As needed: supervisor's attorney's consultation fee and any additional preparation or attendance necessary. Paid by the parent requesting court attendance.