

Alpine Investors Group | Modernizing State IT Operations

The State of New Mexico IT Consolidation Success Story

Executive Summary

Led a statewide IT consolidation initiative, merging all IT resources, services, personnel, and budgets under one department.

The Challenge

- Fragmented IT systems and resources across multiple state agencies.
- Redundant spending on incompatible hardware, software, and projects.
- Limited transparency and lack of standardization in IT governance.

The Strategy

- Consolidated all IT services, personnel, budgets, and resources into one central department.
- Implemented best practices in enterprise project management for accountability and transparency.
- Modernized state IT systems for improved citizen and agency access.
- Established standard IT governance and compliance protocols.

The Results

- Saved millions annually by eliminating redundant projects and contracts.
- Created a unified IT structure enabling faster decision-making and resource allocation.
- Increased accessibility of services to citizens, tribes, and agencies statewide.
- Improved security, compliance, and disaster recovery capabilities.

Key Takeaways

- Centralized IT governance improves efficiency and security.
- Transparency in IT projects builds trust with stakeholders.
- Standardization reduces costs and improves user experience.