



# City of Flagstaff

News Release  
Feb. 4, 2021  
For Immediate Release

## Short Term Rental ordinance

FLAGSTAFF, Ariz – In Dec. 2020, the Flagstaff City Council approved a Short Term Rental (STR) ordinance, outlining several new regulations for these property types. This ordinance requires all STRs in the community to register so the city can better monitor, and track complaints as well streamline enforcement efforts.

The full ordinance can be found at <https://www.codepublishing.com/AZ/Flagstaff/> in the City Code (Chapter 3-12). All STRs must be registered with the city by Feb. 7. Property owners and operators of STRs who have not received notice can contact [ShortTermRental@flagstaffaz.gov](mailto:ShortTermRental@flagstaffaz.gov) to register the property.

As part of this ordinance, the city of Flagstaff established a 24/7 hotline that constituents can use to report incidents related to short-term rentals. Constituents can use either the hotline number or online form:

- 24/7 short-term rental hotline number: **928-714-7951**
- Online Complaint Form: <https://lodging.munirevs.com/complaint/?cityid=532>

Information submitted through the 24/7 hotline or online incident reporting form will be forwarded to the STR operator's emergency contact for a response and city of Flagstaff staff will take follow up action as needed. The information will be stored in a centralized database. This system will allow the collection of quantitative and qualitative data, as opposed to relying on anecdotes and disparate information, to resolve conflicts and measure the impacts of STRs.

For additional information regarding STRs in Flagstaff visit [www.flagstaffaz.gov/4535/Short-Term-Rentals](http://www.flagstaffaz.gov/4535/Short-Term-Rentals) or email [ShortTermRental@flagstaffaz.gov](mailto:ShortTermRental@flagstaffaz.gov)

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