

Additional Instructions:

Billing Policy

General Laboratory Services: All accounts are due and payable upon receipt of each monthly statement. Unpaid balances of 30 days will be charged an additional 1 1/2% each month or 18% per year. Unpaid balance of 60 days or more will be charged 2 1/2% per month or 30% per year, which will be added to the unpaid balance.

Billing Questions: If you should have a question concerning your billing please contact us immediately.

Remake Policy: ADDS believes in the "team approach" in treating the dental patient – open communication and participation between the dental profession and ADDS. The "team approach" ensures that your patient receives the finest restoration possible, fabricated to your specifications.

Should it become necessary to remake a case, ADDS also supports the "team approach" to quickly and efficiently remedy the problem. Our Remake Policy follows:

- ADDS will gladly remake the appliance at no charge within 90 days following delivery of the appliance when the error is questionable (ie. - framework that fits the model but not the mouth) we reserve the right to split the laboratory fee with the dentist.
- In the event the dentist has been contacted by the technical staff and advised of a possible complication (ie. - inaccurate impression) and the dentist authorizes the work to be completed, the dentist then assumes all responsibility for the laboratory fee.

