

1. Installation Scheduling

- Estimated installation lead time is 2–4 weeks (possibly sooner).
- After the dealer places the order, TN Steel will contact the customer within 5–10 business days.
- TN Steel will begin scheduling once the customer confirms the property is leveled and ready for installation.
- TN Steel will call approximately one week prior to installation to review building specifications and delivery details.
- If a customer becomes unavailable for the agreed installation date, TN Steel requires a minimum of 72-hour notice prior to installation.
- Cancellations or changes made after the 72-hour notice period will result in a rescheduling fee of 10% of the building cost.

2. Property Leveling Requirements

- Property should be level within 2–3 inches.
- If the property is uneven, the customer must provide blocks for installers to use.
- Installers may cut building legs on site to adjust for leveling; however, additional labor fees may apply.

3. Extra Labor Conditions

Additional labor fees may apply if installers must:

- Cut the legs of a building on site.
- Build over an existing structure (camper, fence, etc.).
- Move a building once it has already been erected.
- Haul materials by hand due to limited site access.
- Walk materials long distances if parking exceeds 100 feet from the building site.

Parking fees may also apply depending on installer discretion when parking distance exceeds 100 feet.

4. Site Access Requirements

- Installation trucks and trailers may be 40–45 feet long.
- The installation area must be accessible for large trucks and trailers.
- Adequate working space around the installation site must be available.

5. Utility and Property Safety

- Property must be marked for any gas, water, or power lines before installation begins.
- Customers must contact 811 to mark underground utilities prior to installation.

6. Situations That May Require a Telescopic Lift

A telescopic lift may be required under the following conditions:

- Commercial buildings
 - Building width exceeds 32 feet
 - Building height exceeds 16 feet
 - Combination of 32 feet width and 16 feet height
 - Installation over an elevated surface depending on platform and building leg height
 - Buildings 14 feet in height with roof pitches such as 4/12, 5/12, or 6/12
- Additional equipment costs may apply when lifts are required.

7. Structural Framework Specifications

- Structural frame spacing: 5 feet on center (5' O.C.).
- Structural tubing: 2½ inch by 2½ inch square tubing.
- Standard tubing gauge: 14 gauge.
- Buildings installed on concrete are secured using 6-inch expansion anchors to ensure structural integrity under varying environmental conditions.

8. Concrete Requirements

Commercial structures installed over concrete require a minimum concrete depth of 6 inches to meet anchoring performance standards and maintain long-term structural stability.

9. Rent-To-Own Program (HCM Outdoors LLC)

Provider: HCM Outdoors LLC

Phone: (731) 642-6564

www.hcmrto.com

Program details:

- Buildings cannot exceed \$20,000.
- Lease terms are available in 36-month or 48-month options.
- Early payoff is allowed beginning in the second month without additional monthly fees.
- The first monthly payment will be collected upon installation.

Accepted payment methods:

- Cash
- Cashier's Check
- Money Order
- Credit or Debit Card (4% convenience fee)

IMPORTANT: Personal checks are NOT accepted.

The dealer collects only the deposit amount.

10. Permits

Customers must check with their city or county to determine if building permits are required.

Any information needed from TN Steel will gladly be provided or assisted with when necessary

