



TERMS AND CONDITIONS OF BOOKING FOR KidQuest

1. Bookings are on a first come first served basis
2. Once a booking has been confirmed. No refunds can be offered.
Unfortunately missed sessions cannot be refunded or made up if you are at fault.
3. On rare occasions when KidQuest may have to cancel any sessions due to unforeseen circumstances. KidQuest will offer credit for your next session
4. If you wish to leave KidQuest then you must give one month notice, and No refund will be given.
5. Every Sunday is 3 hours long
6. If you wish to take a holiday during the session, you will still be charged for the full month. This will then retain your place in KidQuest. Failure to pay then we reserve the right to fill your place with another child and therefore you will lose your place in KidQuest without further notice.

Our responsibilities:

All sessions are taught and supervised by fully qualified staff members who are all DBS checked.

Liabilities:

KidQuest is not liable for any damage or loss to property whilst on the premises or within the grounds/car park of the premises.

KidQuest will not accept any liability for any accident or injury (including any fatality) to any parent, child, guest or visitor that may occur on the premises or within the grounds/car park of the premises, other than liability which may arise from the negligence of KidQuest and its staff. Any such incidents must be reported to the KidQuest immediately



Taking Payments:

Payment in full is due before the start of the Month, you will receive a booking & payment confirmation.

If payment is not received and we have contacted you addressing non-payment and the outstanding is not paid, we reserve the right to fill your place with another child and therefore you will lose your place in KidQuest without further notice.

Photography:

Photography & video recording is not permitted at any premises that KidQuest operates at.

Should anyone be found taking photographs or video footage they will be asked to stop, should this request be ignored they may be asked to leave the premises.

Sickness:

All parents / guardians agree with the following: "As far as I am aware, I have disclosed to KidQuest all information regarding my child's health.

Do not bring your child if they have an infectious condition –including diarrhoea, Sickness, conjunctivitis or a heavy cold. If you are unsure if the condition is infectious, please consult a medical professional.

You must wait two days or 48 hours after the last loose movement and/or vomiting before attending the session.

If there are any changes in the medical condition, either new or existing, of your child please inform KidQuest.

Refunds or credits are not given for sessions missed due to illness.