

# DID YOU KNOW?

The average time to report a claim to a UK insurer is 47 minutes. Here at AMA we answered **91% of calls in 2023 in under 12 seconds.**

## Benefits of our service include:

**Following a motor accident**, a dedicated claims handler will manage the motor claim on your behalf. Call our AMA Motor Accident Helpline **01782 917 559** and we will record the accident details and initiate a claim with the motor insurer.

**24/7 Accident Recovery.** If your vehicle is undrivable following a road traffic accident, we will recover you, your vehicle and any passengers to a safe place away from the accident scene.

**Emergency Hire Vehicle.** If, following an accident, your vehicle is undriveable, we will provide you with an emergency hire vehicle whilst your vehicle is off the road. We will attempt to repair your vehicle using our extensive repair network. Subject to availability.

**Funded Repair.** We will arrange funding for the repair of your vehicle, which means you will not have to pay your policy excess in the event of a non-fault accident.

**Total Loss Negotiation.** Should your vehicle be deemed a 'write off', we will help you negotiate a settlement with your Insurer.



## Overview services include:

- Open 24/7, 365 days of the year
- Immediate reporting to your insurer so you or your client doesn't have to
- Access to over 300 + garages across the UK with live capacity
- Booking-in dates average at 6.3 days
- Pick Up and Collection services available
- Lifetime or Manufacturer Guarantee on all repairs
- Saves time & resources
- Dedicated claim teams to minimise numerous contact points so that you can build rapport with the person handling their claim.
- Replacement Vehicle Provision – access to any like-for-like replacement vehicle, ranging from everyday cars to commercial vans to 44T haulage vehicles.
- Uninsured Loss Recovery Service – our in-house ULR team is on hand to recover any out-of-pocket expenses not covered by your insurance.
- Third-Party Intervention – where requested, we can deal with a third party's claim to ensure costs are minimal.