

TERMS AND CONDITIONS FOR TRAVEL GROUPS (INDIVIDUALS)

OVERVIEW

These terms and conditions define our responsibility with respect to all our tours. Please read them carefully. This summary does not take the place of the full version available to download and available during your enrollment. It is intended to highlight and/or summarize frequently referred to sections.

These terms and conditions for services (these "Terms") are the only terms that govern the provision of services by 1637512 ONTARIO INC. d/b/a LUAD SPORTS GROUP ("Service Provider") to customers desiring to participate in a tour ("Customer").

The accompanying online registration (the "Registration") and these Terms (collectively, this "Agreement") comprise the entire agreement between the parties, and supersede all prior or contemporaneous understandings, agreements, negotiations, representations and warranties, and communications, both written and oral. In the event of any conflict between these Terms and the Registration, this Agreement shall govern. Registration and/or payment of any deposit represents acceptance of these Terms.

These Terms prevail over any of Customer's general terms and conditions regardless whether or when Customer has submitted its Registration. Provision of services to Customer does not constitute acceptance of any of Customer's terms and conditions and does not serve to modify or amend these Terms.

Services. Service Provider shall provide the services to Customer as described in the Registration (the "Services") in accordance with these Terms.

Service Provider may, from time to time change the Services without the consent of Customer provided that such changes do not materially affect the nature or scope of the Services, or the fees or any performance dates set forth in the Order Confirmation This includes, without limitation, the right for Service Provider to: (i) make any changes in itineraries, hotels, restaurants, carriers, programs, or any other services without notice that it deems necessary; (ii) accept or reject, or terminate or expel, anyone as a tour participant for any reason whatsoever; and (iii) to substitute both trip leaders and hotels from those listed on the website and or other publications, as well as rearrange the order of places to be visited and make reasonable changes in the itinerary where deemed advisable for the comfort and well-being of tour participants.

Meals: Meals are provided for trips as per the registration page and may change without any notice by the service provider. Meals will not be provided on Travel Days, including departure days and the arrival day. While the provider will do its best efforts to meet any meal requests, it may not be able to fulfil these with the restaurants. In these cases there is no refund on meals already paid for during the registration period.

Performance Dates. Service Provider shall use reasonable efforts to meet any performance dates specified in the Registration, and any such dates shall be estimates only.

ENROLLMENT

Booking Your Trip

All Registrations are to be completed online. Travelers must provide a valid email address and pay LUAD SPORTS GROUP's non-refundable deposit before the enrollment is activated.

All LUAD SPORTS GROUP's trips have an online registration page containing the trip details. You may also be provided supplementary documentation in the form of emails or brochures.

Registration must be received by LUAD SPORTSG GROUP at least one hundred fifty (145) days prior to Customer's departure on a tour, although many tours have earlier registration cut off dates. Customer will be asked to provide complete first, middle, and last name, and date of birth as they appear (or will appear) on their passports, specify any travel preferences, and be required to pay a deposit in order to complete Registration.

PAYMENT

Payment Basics

In consideration of the provision of the Services by Service Provider and the rights granted to Customer under these Terms, Customer shall pay the fees set forth in the Registration.

Customers shall have the option of paying in a single lump sum or being invoiced over time as described in the Registration. \$500 from 1st payment regardless of amount paid will act as a non-refundable deposit and will be subject to the refund and cancellation policy in this document.

Customers can only pay their registration thru a credit card. Other forms of payment are not accepted. For convenience, Customers are automatically enrolled in paperless billing.

Pricing

Prices are quoted in the currency of where your trip originates. Trips originating in Canada will be billed in Canadian dollars, trips originating in the U.S.A will be billed in US dollars.

Prices listed on Service Provider's website/enrollment forms are subject to change in the event of exceptional cost increases and/or currency exchange rate fluctuations.

For tours that include airfare, orders submitted beyond the “sign-up period” as stated in the Registration are subject to price changes due to fluctuations in air transportation costs. ALL AIRFARE MUST BE BOOKED THROUGH THE COMPANIES OFFICAL TRAVEL AGENCY PARTNER.

Medical

All travelers on the tour MUST HAVE MEDICAL INSURANCE SATISFACTORY TO THE SERVICE PROVIDER. ALL PLAYERS ON THE TOUR HAVE MEDICAL INSURANCE INCLUDED AS PART OF THEIR PACKAGE PRICE. Parents who wish to purchase this medical insurance can do so by contacting our Travel Agent Partner.

Payment Policy

Payments received five (5) business days or more after the payment due date will be charged a nonrefundable \$25 late fee.

If a payment is later than fifteen (15) business days or more after the payment due date, Customer’s application will be considered temporarily suspended and subject to a non-refundable \$100 reinstatement fee.

SPECIAL REQUESTS AND MODIFICATIONS

Special Requests

We understand that some guests have special requests or would like to make changes to the group tour they’ve registered for. We will attempt to accommodate reasonable requests.

After confirming your request, we will provide a written estimate to you with:
the likely time required to implement the change
any necessary variations to the fees and other charges for the tour arising from the change
any impact the change might have on the performance of the tour

Promptly after receipt of the written estimate, the parties shall negotiate and agree in writing on the terms of such change (a “Change Order”); provided, however, we shall charge a minimum fee of \$50 per guest in the event of a private group trip.

Neither party shall be bound by any Change Order unless mutually agreed upon in writing.

CANCELLATION

Cancellations

The cancellation policies outlined below take into consideration the costs Service Provider incurs following Registration and prior to any tour departure. Notice of cancellation must be in writing and will only be accepted from the Customer, his or her legal guardian, or the group administrator (for private tours). If it becomes necessary for a customer to cancel, notice of cancellation must be sent to Service Provider and must

include the name(s) and invoice number(s) of the Customer. The date of cancellation will be the date on which Service Provider receives the completed cancellation notice from Customer. Refunds following cancellation shall only be made to the person whose name appears on the account, or in the case of a minor, to the legal guardian who registered the minor. If you are cancelling from a private group tour, any payments made by the group administrator on a guest's behalf will be returned to that party. In order to qualify for refunds in accordance with Service Provider's standard cancellation policies (below), all original payments must have been received on time.

Cancellation Fee Schedule

Standard Cancellation Policy for Individuals

145 days or more prior to tour departure: Full refund less non-refundable deposit, and all non-refundable fees, deposits or bookings made in good faith on the guest's behalf.

110 to 145 days prior to tour departure: Full refund less non-refundable deposit, all non-refundable fees, deposits or bookings made in good faith on the guest's behalf, and a \$500 cancellation fee.'

45 to 109 days prior to tour departure: Full refund less non-refundable deposit, all non-refundable fees, deposits or bookings made in good faith on the guest's behalf, and 50% of the total tour price.

44 days or less prior to tour departure: No refund will be issued.

Standard Cancellation Policy for Private Group Tours

145 days or more prior to departure: Full refund less non-refundable deposit, all non-refundable fees, deposits or bookings made in good faith on each group guest's behalf, and an additional \$200 cancellation fee per guest.

110 to 145 days prior to departure: Full refund less non-refundable deposit, all non-refundable fees, deposits or bookings made in good faith on each group guest's behalf, and a \$500 cancellation fee per guest.

60 to 109 days prior to departure: Full refund less non-refundable deposit, all non-refundable fees, deposits or bookings made in good faith on each group guest's behalf, and 50% of the total program price.

59 days or less prior to departure: No refund will be issued.

Additional Cancellation Terms for Private Group Tours

Pricing for private/customized group trips is based on the conditions contained in the group contract and, in many cases, prices are conditional on group size. Private group tours are custom itineraries available only to guests invited by the group administrator (generally a coach, teacher/professor, school, or other administrator). A group administrator must accompany travelers on the private group tour. If the group organizer is unable to travel, a replacement must be found, or Service Provider may cancel or delay the tour in its sole discretion. The group administrator is empowered to cancel the entire group trip with notice to Service Provider.