



LIMITLESS CLASS MEMBERSHIP, TERMS & CONDITIONS FOR GAIA FITNESS COLLECTIVE LTD , REGISTERED 14296391, LONDON SE18 3DD.  
[CONTACT@GAIAFITNESSCOLLECTIVE.COM](mailto:CONTACT@GAIAFITNESSCOLLECTIVE.COM)

GAIA Fitness Collective Ltd. (hereinafter "**GFC**", "**We**" or "**Us**"), is an outdoor fitness company. We look to help individuals with their physical as well as mental health, which is why We offer activities such as (but not limited to): Personal Training sessions (PT), events (e.g. GFC picnics), 'Limitless' Group classes (e.g. Bootcamps), workshops, retreats, yoga courses, mindfulness sessions (e.g. forest bathing, gong baths), knowledge sharing classes, Wild Women gatherings (female only classes designed to help females with mindfulness and reconnection) and more (together referred to as the "**Activities**").

The Limitless Class Membership (the "Membership") however is specifically for the group classes run weekly at a set time (the "**Limitless Classes**"). These often include Bootcamps, Boxing Bootcamps, HIIT Sessions etc. It does not cover the other paid for Activities such as Wild Women sessions or Yoga courses for example. To avoid disappointment, if you are unsure which Activities are Limitless Classes and therefore included in your Membership, please contact us directly on [contact@gaiafitnesscollective.com](mailto:contact@gaiafitnesscollective.com) ahead of taking up your Membership.

1) Fee: The Membership fee is £40 per month, which must be paid on the 1st of each calendar month. If you sign up on a day other than the 1st of the month, you will pay a pro rata fee for the remainder of the month in which you signed up; subsequent payments will be taken on the 1st of each month until your Membership is terminated. For details on how payments are taken, please refer to the MindBody Terms and Conditions. Please note that the aforementioned Membership fee may change in the future. In case of an increase in the Membership fee, you will be provided with at least fourteen (14) days' notice before your next payment becomes due. If you decide that you want to cancel your Membership at this time, you can do by following the process set out in Clause 4 below.

2) Requirements: You will need to book into each Limitless Class in advance of the Limitless Class scheduled start time. You must ensure that your Membership is



up to date and covers you for the time/date of the Limitless Class. If your Membership is not up to date for the Limitless Class and you choose to attend this Limitless Class, you will not be able to attend any other Activities (including any Limitless Class) until you have updated your Membership by paying any unpaid fees.

3) Class Cancellation: Limitless Classes have limited availability so We require you to cancel at least twelve (12) hours before the scheduled start time of the Limitless Class. Cancellation is done via Our website [gaiafitnesscollective.com](http://gaiafitnesscollective.com) or the MindBody app. If you cancel less than twelve (12) hours before the scheduled start time of the Limitless Class (or if you do not show up to the Limitless Class without giving Us any notice) this will be shown as a "Late Cancellation". If you incur three (3) or more 'Late Cancellations' we reserve the right to cancel your Membership however We encourage you to come and speak with a Director in order to find a mutually convenient solution.

4) Cancelling your subscription: If you wish to stop at anytime:

a) Please note that We offer no refunds for any fees already paid.

b) If you wish to cancel your Membership, you will need to do so by contacting us directly at [contact@gafiafitnesscollective.com](mailto:contact@gafiafitnesscollective.com). We would also recommend that you confirm your intention to cancel your Membership by contacting Us directly via phone or in person to ensure your cancellation is duly taken into account. Please include your name, account number and telephone number.

c) To cancel your Membership, you must inform us by the means outlined in Clause 4(2) above, no later than ten (10) days before the last day of the month in which you want your Membership to be terminated.

5) Adjustments or cancellation of Limitless: GFC reserves the right to reschedule the Limitless Class if and when required. We will of course endeavour to provide you with as much notice as possible when doing so. In addition, please note, that although We will do our utmost to avoid it, We may need to cancel a Limitless Class for example if a suitable replacement instructor cannot be found or in case of Force Majeure. In such an event, We will make every effort to give



you sufficient notice. As such, we recommend that you provide Us with your electronic contact details

6) Freeze: We understand that it may become necessary or preferable for you to suspend your Membership, *i.e.* not to cancel your Membership but to suspend it and keep the outstanding duration of your Membership to be used at a later date starting on the day when your Membership is “unfrozen”. Should you wish to do so, you should make this request to Us in writing and We shall respond to your request as early as reasonably possible. Please note however that whilst we will endeavour to accommodate your request, freezing your membership is at the discretion of GFC.

7) Please note: At GFC, We endeavour to provide a peaceful and relaxing environment for all our members and/or attendees, to thrive. As such, if We reasonably believe that your behaviour is not conducive to such an environment, We reserve the right to cancel your Membership at any time.

8) For any account or billing enquiries please contact Our Customer Service Team at [contact@gaiafitnesscollective.com](mailto:contact@gaiafitnesscollective.com)